EUROCHAIR

1,850











Leg rests can be swung inwards and outwards



Removable armrests



Rubber ferrules as standard

Functional and intelligent

COST EFFECTIVENESS

- product is made to last with high-quality materials and excellent manufacturing.
 Repairs rarely needed.
- great range of adjustment options thanks to a very extensive accessories kit (no need for upgrades)
- secured long-term supply of spare parts thanks to extensive network of specialist retailers
- ideal for reuse thanks to simple adjustment to the new user

THERAPEUTIC BENEFITS

- facilitates independent mobility thanks to precise adjustments to the user
- user can remain seated without feeling tired, even over a long period of time
- simple use of side guards and leg rests
- runs more smoothly with lower propulsion power
- can be customised for various uses as the seat height can be adjusted to the same position even with various wheel sizes

APPLICATIONS

- full range of equipment for long-term use
- provides perfect care for numerous illnesses thanks to large variety of adjustments possible
- predominantly for domestic use, but also useful in rehabilitation clinics for achieving therapeutic goals
- can be used with various forms of propulsion

O ORDER

QUOTATIONCUSTOM-MADE VERSION

Invoice address/customer no.:	
Delivery address:	
Consignment/remarks:	





Authorised user weight up to 150 kg

EUROCHAIR 1.850

All prices exclude VAT at the statutory rate. Valid from 01.01.2019 to 31.12.2019. Our general terms and conditions apply, which can be found on www.meyra.de/en/gtc.



Technical data

Seat width	380	400	430	460	480	500
Width when ready for use	560	580	610	640	660	680
Folded width			28	0		
Seat depth			400 / 43	0/460		
Seat height front/rear	varial	ble betw	veen 420	and 53 and	0/390	- 500
Overall height		variable	betwee	en 750 a	nd 980	
Back height		35	0/380/	420 / 4.	50	
Armrest height			23	0		
Length with footrests			1.0	20		

Dimensions in mm (1 inch = 25.4 mm), weights in kg (1 pd = 0.45 kg), speed in km/h (1 mph = 1.61 km/h), tolerance \pm 10 mm / 0.39 inch The specifications are subject to constructional changes.

Please note when using public transport (e.g. trains): the dimensions of the wheelchair may exceed the transport company guidelines. Please enquire beforehand.

User weight	120 / 150
Empty weight	15
Permitted overall weight	135 / 165
Transport weight	9
Rear wheel	22" / 24"

F	Please tick yo	our choice in the bo	ĸes													
	Standard ver	sion: In case you do	not make a	another se	election w	ve will ger	nerally de	liver the s	tandard v	ersion.						
01	Seat wi	idth (SW)														
	CODE	DESCRIPTIO	N													
	38	SW 380 mm														
	40	SW 400 mm														
	43	SW 430 mm														
	46	SW 460 mm														
	48	SW 480 mm														
	350	SW 500 mm	Re	inforcec	d desigr	n with do	ouble cr	oss brad	ce, max	. user we	eight of	150 kg				
02	Seat de	epth (SD)														
	CODE	DESCRIPTIO						420								
	615	SD 400 mm	Ca	n be sui	oseque	ntly cha	ngea to	430 Mr	n							
H	788	SD 430 mm	<u> </u>													
	619	SD 460 mm	<u> </u>													
03		e ight front (F . ct your desired seat	-				-				-					
		·	FSH IN													
CODE	Ø CA	ASTOR IN MM	420	445	450	460	470	475	480	485	490	500	505	510	520	530
325	Ø 125	5 solid rubber														
154		2 soft solid														
143	rubb Ø 150	er O (Flexel)				$\overline{\Box}$		$\overline{\Box}$			$\overline{\Box}$					
161		0 polyurethane														
645		O pneumatic														
	tyres		al													
wnen F3	H is selected,	a standard castor an	d matching	g castor ic	ork are au	itomaticai	iy configu	irea.								
04	Seat cu	shion														
	CODE	DESCRIPTIO	N													
	560	Seat cushion,				30 mr	m									
	561	Soat cushion				60 mr										

Please choose your desired colour in category 16 seat and back strap colours.

	-	our choice in the boxes sion: In case you do not make another selection we will genera	lly deliver the standard version.		
05	Horizor	ntal rear wheel position (centre of grav	ity adjustment)		
Positi	on	ACTIVE, assembly in direction of travel - f	ont PASSIVE	, assembly in direction of tra	vel - rear
Selec	tion				
06	Horizontal c Vertical row Please selec	eight rear (RSH) combined with rear wholumns = seat heights in mm s = Ø rear wheel ct your desired seat height by choosing a possible combination of the se	tion of seat height and wheel size		505 510 515 520
		90 393 400 403 410 413 420 423 430 433 440	45 450 455 400 405 470 4	73 480 483 490 493 300 .	505 510 515 520
Ø 22					
	x 1 ^{3/8} "				
Ø 24					
Ø 24	x 1 ^{3/8} "				
07		heel options			
	CODE	DESCRIPTION Wheelbase extension, measured	from the middle of the rear t	uho	
	878	70 mm For a wheel size of 22" and seat of CODE 706 (see category 10)			
08	Hand ri CODE 494 871 168	TIMES and hand rim options (cannot be concepted by the co	Ø 22" DE 902 -	wheels) Ø 24" 24"	
	166	Hand rim coating made of silicone, smooth, blac		24"	

Narrow hand rim gap (adjustable to wide)

22"

24"

	Please	tick your	choice	in the	boxe
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Standard version: In case you do not make another selection we will generally deliver the standard version.

09 Tyres

	CODE	DESCRIPTION	Ø	Ø
	902	Puncture-resistant polyurethane tyres	22"	24"
	486	Pneumatic tyres with groove profile	22"	24"

Please note tyre width in combination with rear wheels! See category 06 seat height in combination with rear wheel.

10 Brakes

651	Pressure brake for driver
680/706	Pressure brake for driver and drum brake for accompanying person
986	Brake lever extension, attachable, 1 pair

Back strap height

CODE	DESCRIPTION	HEIGHT
630	Standard back strap, non-adjustable	350 mm
631	Back strap, can be adjusted by means of Velcro® strips (adjustable back)	350 mm
438	Standard back strap, non-adjustable	380 mm
627	Back strap, can be adjusted by means of Velcro® strips (adjustable back)	380 mm
442	Standard back strap, non-adjustable	420 mm
628	Back strap, can be adjusted by means of Velcro® strips (adjustable back)	420 mm
636	Standard back strap, non-adjustable	450 mm
633	Back strap, can be adjusted by means of Velcro® strips (adjustable back)	450 mm

12 Backrests

622	Back with lumbar curve
621	Back without lumbar curve

52

	-	on: In case you do not make another selection we will generally deliver the standard version.					
	Backrest	t options					
	CODE	COMPATIBLE WITH CODE	62	1	622	502	
	502	Push handle, mounted on the back tube, progressive height adjustment up to 180 mm	•		•	,	
	814	Horizontal push bar, stabilises back in the case of heavier loads					
	29	Back, angle can be adjusted +/- 10° in 3 steps from the seat Only in combination with adjustable back CODE 628 or 633 and side guard CODE 81, for side guard CODE 107 +/- 5°					
	594	Back, angle can be adjusted mechanically 30° in steps of 7.5° from the seat Only in combination with wheelbase extension CODE 878 Adjustable back CODE 628 or 633, stabilising rail CODE 814 and side guard CODE 81 and back without lumbar curve CODE 621, only possible with back height of 420 / 450 mm					
13	Please note the securely so	he marked functional features! crewed 2 = swing-up 3 = removable 4 = lockable 5 = armrest height adjustable 6 = with wheel cover ivelled in to save space					
	CODE	DESCRIPTION 1	2	3	4 5	6 7	,
	70	Aluminium side guard in frame colour, long	•	•	•	•	
	77	Aluminium side guard in frame colour, diagonal	•	•	•	•)
	81	Side guard including button for height adjustable and removable armrests, 250 mm long, suitable for tetraplegics					
	107	Side guard including button for height adjustable and removable armrests suita-					
	917	Armrest spacer set for height adjustment in two steps up to a maximum 30 mm for the side guards CODE 70 and 77					
14	Leg rests	removable swing-away swing-up flip-up angle adjustable			↑ h	eight adju	ıstable
	CODE	DESCRIPTION					
	94	Without footrests					
	93	Leg rests, removable and swing-away					
	759	Leg rest CODE 93, mounted left					
	760	Leg rest CODE 93, mounted right					
	92	Leg rests, removable, swing-away and swing-up In combination with footrests CODE 805					
	757	Leg rest CODE 92, single, mounted left Only in combination with footrests CODE 805 (right mounted with CODE 93)					
	758	Leg rest CODE 92 mounted right					
\Box	4698	Knee cushion for CODE 92					

Amputation leg rests, removable, swing-away and swing-up, 1 pair

	Please tick your choice in the boxes							
	Standard vers	sion: In case you do not make another selection we will generally deliver the standard	d version.					
	Footres	rts						
	CODE	DESCRIPTION	DEPTH	LSL				
	806	Separate footrests, flip-up, depth adjustable by 40 mm	180	380 - 52	20			
	808	Separate footrests, flip-up, depth, height and angle adjustable	180	380 - 52	20			
	54	One-piece footrest, depth adjustable by 60 mm (in 4 steps), fold-up, height and angle adjustable	150	380 - 52	20			
		Required LSL in mm (measured without seat cushion) Length adjustment by manufacturer of 380 - 520 mm available for calf depending on coding.						
	Footres	t accessories						
	822	Shoe positioning straps (pair)						
	823	Heel loops (pair)						
15	Eramo a	colours (see catalogue introduction for colour chart)						
TD	riunie	olours (see cutulogue introduction for colour chart)						
	CODE	DESCRIPTION						
	4919	Silverline						
	229	Navy blue						
	230	Burgundy red						
Furthe	er frame colours	can be requested for an extra charge. Please see the colour chart in the catalogue intr	oduction					
16	Seat an	nd back strap colours						
	CODE	DESCRIPTION						
Ш	287	Deep black, polyester						
17	Wheelc	hair accessories						
		Hand and spoke guard						
		, -						
_	CODE	DESCRIPTION						
Ш	489	Transparent						
	Anti-tip	wheels						
	691	Anti-tip-wheels, length adjustable, removable (1 pair)						
	712	1 anti-tip wheel, length adjustable, removable, mounted left						
	713	713 1 anti-tip wheel, length adjustable, removable, mounted right						

	Please tick your choice in the boxes Standard version: In case you do not make another selection we will generally deliver the standard version.					
	Shuntin	g castors				
	746	1 pair of shunting	castors, e.g. for tight spaces or on planes			
	Therapy	tables (
	929	Therapy table ma	de of plastic, transparent, adjustable for 380 - 510 mm seat width			
	930	Therapy table for independent users , made of plastic, transparent, can be slotted on to certain seat widths, with raised edges at front				
	931/60	Therapy table, ha	lf-sized, on the left , made of plastic, transparent, ergonomically shaped			
	931/74	Therapy table, ha	lf-sized, on the right , made of plastic, transparent, ergonomically shaped			
	ie Armlehne mus	ss entsprechend höher e	iner als 470 mm ergibt sich beim Einsatz vom Therapietisch CODE 929/930 eine Einschränkung bei der Armlehnenhöhe, ingestellt werden, da die niedrigste Armlehnenposition dann nicht möglich ist.			
	Other a	ccessories				
	CODE	DESCRIPTION				
	951	Accessory net (sh	opping net)			
	819	Passive lighting				
	912	Tyre pump with h	pump with holder			
	833	Safety belt with lo	Safety belt with lock			
	970	Crutch holder				
	962	Universal backpa	ck with external compartment			
	936	Plastic sliding boa	Plastic sliding board for transferring			
	585	Infusion stand "U	NIVERSAL"			
Anti-n	nagnetic equipm	ent available upon requ	est.			
18	Special	construction				
	CODE	DESCRIPTION				
\Box	3040	Antimagnetic ver	sion, features on requst			
	Date:		Signature:			

1. GENERAL - SCOPE

- **1.1.** The following General Terms and Conditions of Delivery and Trade (GTC) for MEYRA GmbH shall apply to all contracts concluded with customers of the company. They shall also apply to all future transactions with the customer, even in the absence of a separate new agreement.
- **1.2.** The customer shall accept that the General Terms and Conditions of MEYRA GmbH are binding on the present contract and also on all future contracts. Terms and conditions of the customer or third party shall not apply. MEYRA GmbH shall not be subject to such terms and conditions, even if they are not expressly excluded in individual cases.
- **1.3.** These General Terms and Conditions shall only apply if the customer is an entrepreneur (s. 14 of the German Civil CODE), a legal entity under public law or a separate fund under public law.

2. OFFER, CONCLUSION OF CONTRACT

- **2.1.** Offers from MEYRA GmbH are subject to confirmation and non-binding unless expressly designated as binding.
- **2.2.** MEYRA GmbH may accept orders or commissions from the customer within 14 days of receipt with an offer confirmation in text form.
- **2.3.** The contract shall be concluded by means of the offer confirmation in text form; this shall also apply to any changes or additions to the orders.
- **2.4.** We retain our rights of ownership and copyright with respect to all documents delivered to the customer in association with placing of the order. These documents may not be disclosed to third parties without our express written consent. Should we not accept the customer's offer within the period stipulated in section 2.2, these documents are to be returned to us without delay.

3. PRICES

- **3.1.** Prices are calculated exclusively in euros. All prices are net prices. Value added tax at the respective statutory rate is to be paid in addition.
- **3.2.** Unless otherwise stated to the contrary in writing, our prices are ex works, excluding packing and shipping. The costs of packing and shipping shall be invoiced separately.
- **3.3.** Insofar as list prices are used as a basis, the price list valid at the time the order is placed shall apply. Price changes shall be permitted if there is a gap of more than four months between conclusion of the contract and the agreed delivery date. Should salaries or material costs increase in the period up to completion, we shall be entitled to increase the price appropriately in accordance with the cost increases. The customer shall be entitled to withdraw from the contract only if the price increase significantly exceeds the increase in the general cost of living between the time of the order and of delivery.
- **3.4.** In follow-up orders, MEYRA GmbH shall not be held to the prices in a previous contract.
- **3.5.** Should the order value fall below a limit of € 150.00 net goods value, a minimum-order surcharge of € 9.50 including freight component shall be levied.

4. SHIPMENT, PASSING OF RISK

- **4.1.** The place of delivery shall be the registered premises of MEYRA GmbH insofar as nothing has been expressly agreed to the contrary.
- **4.2.** If the goods are shipped to the customer at this location, the risk of accidental loss or accidental deterioration of the goods shall transfer to the customer as soon as the goods (including partial deliveries) have been handed over to the charge of the third party responsible for shipping. This shall apply irrespective of whether the goods are shipped from the place of performance or who bears the freight costs.

- **4.3.** Should claims for transport damage or losses be asserted against MEYRA GmbH, the customer must note the damage on the shipping documents or, in the event of losses, create a record without delay which is to be shown to us within one week.
- **4.4.** Insurance against transport damage shall only be taken out at the express request and expense of the customer
- **4.5.** In the event of delayed handover or shipping for which the customer is responsible, the risk shall pass to the customer upon notification of the shipment's readiness for shipping.
- **4.6.** Should there by no special instructions from the customer, the choice of transport route and means of transport shall be made by MEYRA GmbH without warranty and liability for the cheapest and fastest shipping method.

5. DATE OF DELIVERY / SCOPE OF DELIVERY

- **5.1.** Proposed delivery periods shall be understood to be probable delivery dates, unless a particular date has been expressly established in writing.
- **5.2.** If the parties have agreed a delivery period, this shall commence from the date of the order confirmation. The delivery period shall be deemed to have been observed if, prior to its expiration, the goods have left the plant or their readiness for shipping has been communicated.
- **5.3.** Compliance with agreed delivery and performance dates requires the timely receipt of all documentation to be provided by the customer as well as the timely provision of all necessary information and the fulfilment of all other obligations by the customer. Should these conditions not be fulfilled in good time, the periods shall be extended appropriately.
- **5.4.** MEYRA GmbH shall not be liable for delays in delivery due to force majeure or other events which, at the time the contract was concluded, were unforeseeable (e.g. strike, operational breakdown, delayed internal supply, transport delay, unfavourable weather, etc.) for which it is not responsible. The delivery period shall be extended for the duration of the obstacle to performance for which MEYRA GmbH is not responsible, plus a reasonable recovery period. **5.5.** Should the resulting delay exceed a period of six weeks, both parties shall have the right to withdraw from the contract with regard to the scope of
- from the contract with regard to the scope of performance.

 5.6. MEYRA GmbH shall be entitled to make partial deliveries provided that the partial delivery can
- **5.6.** MEYRA GmbH shall be entitled to make partial deliveries provided that the partial delivery can be used by the customer within the scope of the contractual provision, the delivery of the remaining goods is guaranteed and the customer does not incur any additional costs as a result.

6. PAYMENT

- **6.1.** Invoice amounts shall be paid in full within 30 days of receipt of the invoice into one of the bank accounts stipulated by us. However, where the invoice is not for the delivery of spare parts or repairs, the customer shall be entitled to a discount of 2% if payment is made within eight days of receipt of the invoice.
- **6.2.** Cheques and bills shall only be accepted with express agreement. Acceptance is conditional on performance. Invoice corrections via cheques and bills are subject to payment. Values are taken on the day on which we finally have the proceeds at our disposal.
- **6.3.** Should the customer fail to make the payment on the due date, any outstanding amounts shall be subject to interest at 8% above the respective base rate per annum. We reserve the right to enforce higher damages due to a delay in payment.
- **6.4.** Should the customer default on payment, then all other receivables arising from the same legal

- relationship shall immediately become payable without the need for a separate communication.
- **6.5.** The customer shall only be entitled to offset in the event that its counterclaims have been legally established or are undisputed. The customer shall only be entitled to exercise a right of retention insofar as its counterclaim is based on the same contractual relationship.
- **6.6.** MEYRA GmbH shall be entitled to assign its claims from deliveries and services.

7. RETENTION OF TITLE

- **7.1.** The goods supplied by MEYRA GmbH shall remain the property of MEYRA GmbH until full payment of all present and future claims against the customer
- **7.2.** The customer may sell the reserved goods in the ordinary course of business. It is not entitled to make other disposals, in particular chattel mortgages and pledges. The claims of the customer arising from the resale of the reserved goods (including other receivables such as insurance claims or tort claims for loss or damage) shall be assigned to MEYRA GmbH by way of security. MEYRA GmbH shall accept the assignment. The customer shall be entitled to collect the assigned claim as long as it fulfils its payment obligations. In the event that it defaults on payment, we shall be entitled to revoke the collection authorisation.
- 7.3. Should the reserved goods be processed by the customer, it is hereby agreed that the processing shall take place in the name of and at the cost of MEYRA GmbH as the manufacturer and that it shall immediately acquire ownership or – if the processing is carried out using or in connection with materials from several owners or the value of the processed item is greater than the value of the delivered goods – co-ownership (fractional ownership) of the newly created item in the ratio of the value of the delivered goods to the value of the newly created item. Should MEYRA GmbH lose its ownership through consolidation or commingling or if, in the case of processing, it is not the owner of the delivered goods, the customer shall transfer to MEYRA GmbH in advance an appropriate co-ownership share in the new item equivalent to the proportionate value of the delivered item. MEYRA GmbH shall hereby accept the offer. The delivery shall be replaced by a gratuitous denosit
- **7.4.** The customer shall be obliged to notify us immediately of access by third parties to the goods delivered under retention of title and to provide us with the information and hand over the documentation required to enforce our rights. At the same time, the customer is to inform the third party without being asked of MEYRA GmbH's ownership. Any costs incurred from this shall be borne by the customer.
- **7.5.** MEYRA GmbH shall be obliged to release the securities due to it at the request of the customer insofar as they exceed the value of the secured claims by more than 20%. The selection of the securities to be released is incumbent upon MEYRA GmbH.
- **7.6.** In the event of a bankruptcy petition relating to the customer, we shall now prohibit the resale or processing of our reserved goods and shall revoke our collection authorisation with respect to the claims assigned to us.
- **7.7.** In the event of delayed payment by the customer, we shall be entitled to demand the immediate return of the reserved goods.

8. WARRANTY / LIABILITY

8.1. The customer must inspect the delivered goods immediately upon delivery. Insofar as it relates to obvious defects or defects that would have been found during a thorough inspection, the customer

must notify us in writing of any complaints within one week of receipt of delivery. After expiry of this period, any liability for such defects is excluded. In the event of concealed defects, warranty claims shall only be valid if we are notified in writing within one week of discovery.

- 8.2. In cases of defective delivery, we shall have the right to choose to repair the defective item or to replace the defective item with a new delivery. The customer is obliged to provide us the defective product delivered free for inspection and repair. Should the repair or replacement delivery be unsuccessful, should they not be undertaken with a reasonable period or should we refuse to undertake them, the customer may withdraw from the contract or reduce the purchase price. A deadline shall not be required in those cases where it is not required by law. 8.3. The warranty shall be void if the customer modifies the delivery item without our consent or it is changed by a third party and it therefore becomes impossible or unreasonably difficult to rectify the defect. However, in each case, the customer must bear the additional costs resulting from the rectification of the defect.
- **8.4.** The above regulations shall not affect any warranty that we assume on the part of the first user of the rehabilitation equipment.
- 8.5. Excluded from the warranty is the functionrelated wear of all items, modules, batteries and spare parts supplied by us as well as the inappropriate or improper storage, use or handling of the products. **8.6.** Further claims by the customer, in particular for damages instead of performance and for reparation of any direct or indirect damage – including incidental or consequential damages, irrespective of the legal grounds - shall be excluded. This shall not be the case if MEYRA GmbH has concealed a legal or material defect maliciously or the damage is due to intent or gross negligence on the part of MEYRA GmbH, its legal representatives or vicarious agents or to any negligent breach of essential contractual obligations. Essential contractual obligations are understood to be those where their fulfilment enables the proper execution of the contract and on compliance with which the contracting parties regularly rely or may rely. In the case of damage to property and assets due to negligence, the liability of MEYRA GmbH shall however be restricted to an amount foreseeable in a typical contract. Furthermore, personal injury or damage to health caused by a breach of duty on the part of MEYRA GmbH, its legal representatives or vicarious agents are not excluded.
- **8.7.** Liability under the *Produkthaftungsgesetz* [German Product Liability Act] is unaffected.

9. STATUTE OF LIMITATIONS

Claims by the customer relating to defects shall have a limitation period of two years from handover / delivery of the goods to the customer. With respect to replacement items and repairs, the limitation period shall be one year from handover / delivery of the goods to the customer. Excluded from this are claims for damages due to endangerment of life, personal injury or health and / or claims arising out of damages caused by gross negligence or intent on the part of MEYRA GmbH or its vicarious agents. In such instances, the statutory limitation periods shall apply.

9.1. REPLACEMENT PRODUCT SERVICE

Independent of the warranty, MEYRA GmbH offers customers the opportunity to exchange a defective product for a refurbished product. The following provisions shall apply to the products offered as replacements:

- Replacement products are refurbished and technically in order.
- The defective product must be returned free of charge to MEYRA GmbH within 15 working days.

The returned item shall become our property.

- Should the defective product not be returned, we shall invoice the customer for the replacement item at 95% of the sales price for a new product.
- The returned item must correspond to the replacement product in model and design. The product must also be reusable and may only show wear and tear commensurate with normal use.
- MEYRA GmbH shall determine whether the returned item fulfils the requirements specified above. Should these requirements not be fulfilled, we shall also issue the customer with an invoice for the amount specified above for the replacement product delivered less the residual value of the returned item.

10. PRODUCT SAFETY GUARANTEE 10.1.PRODUCT RECALL

If, due to defects in the goods delivered or to existing legal stipulations, it becomes necessary to have a product recalled, then the Client is obliged to cooperate in implementing such product recall in order to ensure that it can be conducted efficiently. In the event of a product recall, the Client is in particular obliged to inform MEYRA GmbH regarding the whereabouts of the delivery items in the delivery chain (from the Client to end consumer). To this end, the Client must continually document, using appropriate documentation methods, the progress of the goods and provide MEYRA GmbH with such documentation upon request. If the Client supplies the goods to resellers, then it must impose upon such resellers, via contractual provisions, the foregoing duties of cooperation intended to ensure the efficient implementation of a product recall.

10.2. The Client is obliged to have end customers instructed with regard to the handling and use of the delivered products and to have such instruction carried out by trained specialists. If the Client supplies the goods to resellers, then it must impose upon such resellers, via contractual provisions, the foregoing training obligations pertaining to the handling and use of the delivered goods.

11. LIABILITY FOR DESIGN CHANGES

It is important to note that more stringent legal provisions shall apply in the case of custom orders. Design changes to MEYRA GmbH products by the customer or a third party contracted by the customer shall only be permitted if they are in line with the safety requirements and our management has declared its consent in writing in advance. To this end, if requested, a modified model and design drawings are to be made available to us. Should design changes be undertaken without the prior written consent of our management and damage due to the changes is caused to a third party for which we are liable in the external relationship, the customer shall be required to release us in the internal relationship from claims by the third party.

12A. RETURN OF FINISHED PRODUCTS AND MODULES

Goods returned without an accompanying delivery note or invoice copy shall not be accepted. Credit equivalent to 80 % of the net value of the goods shall be granted for goods returned in their original packaging and in mint condition. Excluded from return are items delivered more than three months ago, custom orders, sanitary items, filled batteries and products with a net value of less than € 100.00. Also excluded are custom-made wheelchairs (e.g.: wheelchairs for children or adaptive wheelchairs). The transport risk shall be borne by the sender.

Any cleaning and/or disinfection costs incurred in

connection with approved returns will be charged at a flat rate of at least EUR 79 net.

12B. ORDER CANCELLATIONS FOR FINISHED PRODUCTS

12B.1. Order cancellations without the prior agreement of MEYRA GmbH shall not be permitted.
12B.2. Cancellations shall be made in writing.
12B.3. Should an agreement be reached regarding the cancellation of finished products which are ready for delivery, the following shall apply:

- Rehabilitation products shall be credited in full.
 In principle, orders for custom wheelchairs and sports wheelchairs cannot be cancelled.
- In the event of the cancellation of an order for adaptive wheelchairs, 20% of the net value shall be retained to cover costs.

The cancellation fee for electric wheelchairs and scooters is 5%. The cancellation fee for standard and lightweight wheelchairs is 10%.

12C. COLLECTION / DISPOSAL

Our prices do not include the costs for collection and disposal of complete old equipment from users other than private households. On request, and against reimbursement of the costs incurred, we are able to organise the collection and recycling / disposal of such equipment, provided it was purchased from us. Returns without the prior agreement of MEYRA GmbH are not possible.

13. USE OF PERSONAL DATA

We shall be entitled to save and process internally any personal data of the customer falling within the scope of the statutory provisions, in particular the General Data Protection regulation.

14. JURISDICTION, APPLICABLE LAW, SEVERABILITY CLAUSE

- **14.1.** Unless expressly agreed to the contrary, the place of performance shall be the premises of MEYRA GmbH in Kalletal-Kalldorf.
- **14.2.** The jurisdiction for all disputes arising out of the contractual relationship shall be determined by our headquarters in Kalletal-Kalldorf. We shall also be entitled to take action against the customer within its jurisdiction.
- **14.3.** The law of the Federal Republic of Germany shall apply excluding the UN Convention on Contracts for the International Sale of Goods.
- **14.4.** Should individual provisions of these General Terms and Conditions be wholly or partially void or ineffective, the validity of the remaining provisions shall remain unaffected.