

# Go-Chair



OWNER'S MANUAL

**Pride**  
Mobility Products Australia Pty. Ltd.  
[www.pridemobility.com](http://www.pridemobility.com)

21 Healey Road Dandenong, 3175 Victoria, Australia ACN# 088 609 661

# SAFETY GUIDELINES



**WARNING!** An authorised Pride Provider or a qualified technician must perform the initial setup of this travel chair and must perform all of the procedures in this manual.

The symbols below are used throughout this owner's manual and on the Go-Chair to identify warnings and important information. It is very important for you to read them and understand them completely.



**WARNING!** Indicates a potentially hazardous condition/situation. Failure to follow designated procedures can cause either personal injury, component damage, or malfunction. On the product, this icon is represented as a black symbol on a yellow triangle with a black border.



**MANDATORY!** These actions should be performed as specified. Failure to perform mandatory actions can cause personal injury and/or equipment damage. On the product, this icon is represented as a white symbol on a blue dot with a white border.

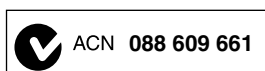


**PROHIBITED!** These actions are prohibited. These actions should not be performed at any time or in any circumstances. Performing a prohibited action can cause personal injury and/or equipment damage. On the product, this icon is represented as a black symbol with a red circle and red slash.

## Quick Reference Information:

Authorised Pride Provider: _____
Address: _____
Phone Number: _____
Purchase Date: _____ Serial Number: _____

*NOTE: This owner's manual is compiled from the latest specifications and product information available at the time of publication. We reserve the right to make changes as they become necessary. Any changes to our products may cause slight variations between the illustrations and explanations in this manual and the product you have purchased. The latest/current version of this manual is available on our website.*



This product is manufactured by:  
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# I. INTRODUCTION

## **SAFETY**

WELCOME to Pride Mobility Products Australia Pty. Ltd. (Pride). The travel chair you have purchased combines state-of-the-art components with **safety**, comfort, and styling in mind. We are confident that these design features will provide you with the conveniences you expect during your daily activities. Once you understand how to **safely** operate and care for your travel chair, it should give you years of trouble free operation and service.

**Read and follow** all instructions, warnings, and notes in this manual before attempting to operate your travel chair for the first time. You must also read all instructions, warnings, and notes contained in any supplemental instructional booklets for the controller that accompanied your travel chair before initial operation. Your **safety** depends upon you, as well as your provider, caretaker, or healthcare professional in using good judgement.

If there is any information in this manual which you do not understand, or if you require additional assistance for setup or operation, please contact your authorised Pride Provider. **Failure to follow the instructions in this manual and those located on your travel chair can lead to personal injury and/or damage to the travel chair, including voiding the warranty.**

## **PURCHASER'S AGREEMENT**

By accepting delivery of this product, you promise that you will not change, alter, or modify this product or remove or render inoperable or unsafe any guards, shields, or other safety features of this product; fail, refuse, or neglect to install any retrofit kits from time to time provided by Pride to enhance or preserve the safe use of this product.

## **SHIPPING AND DELIVERY**

Before using your travel chair, make sure your delivery is complete as some components may be individually packaged. If you do not receive a complete delivery, please contact your authorised Pride Provider immediately. Where damage has occurred during transport, either to the packaging or content, please contact the delivery company responsible.

## **INFORMATION EXCHANGE**

We want to hear your questions, comments, and suggestions about this manual. We would also like to hear about the safety and reliability of your new travel chair, and about the service you received from your authorised Pride Provider.

Please notify us of any change of address, so we can keep you apprised of important information about safety, new products, and new options that can increase your ability to use and enjoy your travel chair. Please feel free to contact us at the address below:

Pride Mobility Products Australia Pty. Ltd.  
21 Healey Road  
Dandenong, 3175  
Victoria, Australia

***NOTE: If you ever lose or misplace your product registration card or your copy of this manual, contact us and we will be glad to send you a new one immediately.***

## II. SAFETY

### PRODUCT SAFETY SYMBOLS

The symbols below are used on the travel chair to identify warnings, mandatory actions, and prohibited actions. It is very important for you to read and understand them completely.



**Read and follow the information in the owner's manual.**



**Do not allow unsupervised children to play near the travel chair while the batteries are charging.**



**Maximum seating weight.**



**Keep your hands away from the tyres when driving. Be aware that loose fitting clothing can become caught in drive tyres.**



**Use correct tie-down points for controller harness to prevent the harness from getting caught in the drive tyres, pinched in the seat frame, or damaged when passing through doorways.**

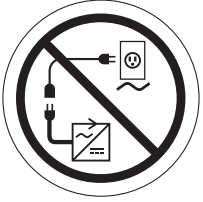


**Do not use a cell phone, walkie/talkie, laptop, or other radio transmitter while operating.**



**Avoid exposure to rain, snow, ice, salt, or standing water whenever possible. Maintain and store in a clean and dry condition.**

## II. SAFETY



**Do not connect an extension lead to the AC/DC converter or the battery charger.**



**Removal of grounding prong can create electrical hazard. If necessary, properly install an approved 3-pronged adapter to an electrical outlet having 2-pronged plug access.**



**Do not remove anti-tip wheels.**



**Wear safety goggles.**



**Corrosive chemicals contained in battery.**



**EMI-RFI - This product has been tested and passed at an immunity level of 20 V/m.**



**Do not place your travel chair in freewheel mode while on a decline.**



**Do not place your travel chair in freewheel mode while on an incline.**

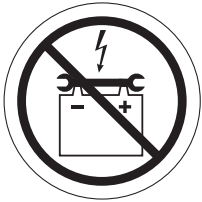
## II. SAFETY



**Explosive conditions exist!**



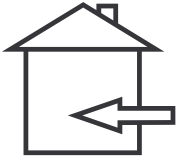
**Use only AGM or Gel-Cell batteries to reduce the risk of leakage or explosive conditions.**



**Keep tools and other metal objects away from battery terminals. Contact with tools can cause electrical shock.**



**Do not use batteries with different amp-hour (Ah) capacities. Do not mix old and new batteries. Always replace both batteries at the same time.**



**Battery charger for indoor use only.**



**Disposal and Recycling - Contact your authorised Pride Provider for information on proper disposal and recycling of your Pride product and its packaging.**



**Contains Lead.**

## II. SAFETY



**Locked and in drive mode.**

**Place unit on level ground and stand to one side when changing from drive mode to freewheel mode or freewheel mode to drive mode.**

**Unlocked and in freewheel mode.**



# II. SAFETY

## GENERAL GUIDELINES



**MANDATORY! Do not operate your new Go-Chair for the first time without completely reading and understanding this owner's manual.**

Your Go-Chair is a state-of-the-art life-enhancement device designed to increase mobility. Pride provides an extensive variety of products to best fit the individual needs of the Go-Chair user. Please be aware that the final selection and purchasing decision regarding the type of travel chair to be used is the responsibility of the Go-Chair user, who is capable of making such a decision, and his/her healthcare professional (i.e., medical doctor, physical therapist, etc.).

The contents of this manual are based on the expectation that a mobility device expert has properly fitted the Go-Chair to the user and has assisted the prescribing healthcare professional and/or the authorised Pride Provider in the instruction process for the use of the product.

There are certain situations, including some medical conditions, where the Go-Chair user will need to practice operating the Go-Chair in the presence of a trained attendant. A trained attendant can be defined as a family member or care professional specially trained in assisting a Go-Chair user in various daily living activities.

As you begin using your Go-Chair during daily activities, you will probably encounter situations in which you will need some practice. Simply take your time and you will soon be in full and confident control as you maneuver through doorways, on and off of lifts, up and down ramps, and over moderate terrain.

Below are some precautions, tips, and other safety considerations that will help you become accustomed to operating your Go-Chair safely.

### Modifications

Pride has designed and engineered your Go-Chair to provide maximum mobility and utility. A wide range of accessories is available from your authorised Pride Provider to further customise your Go-Chair to better suit your needs and/or preferences. However, under no circumstances should you modify, add, remove, or disable any feature, part, or function of your Go-Chair.



**WARNING! Do not modify your Go-Chair in any way not authorised by Pride. Do not use accessories if they have not been tested or approved for Pride products.**

### Pre-Ride Safety Check

Get to know the feel of your Go-Chair and its capabilities. Pride recommends that you perform a safety check before each use to make sure your Go-Chair operates smoothly and safely.

### Perform the following inspections prior to using your Go-Chair:

- Check for proper tyre inflation. Maintain but do not exceed the psi/bar/kPa air pressure rating indicated on each tyre if equipped with pneumatic tyres.
- Check all electrical connections. Make sure they are tight and not corroded.
- Check all controller connections to the power base. Make sure they are secured properly.
- Check the brakes. See VII. "Care and Maintenance."
- Check battery charge. See VI. "Batteries and Charging."

**NOTE: If you discover a problem, contact your authorised Pride Provider for assistance.**

## II. SAFETY

### Weight Limitations

Your Go-Chair is rated for a maximum weight capacity. Please refer to the specifications table for this limit. Keep in mind that the maximum weight capacity includes the combined weight of the user and any accessories mounted to the Go-Chair.



**MANDATORY!** Stay within the specified weight capacity of your Go-Chair. Exceeding the weight capacity voids your warranty. Pride will not be held responsible for injuries and/or property damage resulting from failure to observe weight limitations.



**WARNING!** Do not carry passengers on your Go-Chair. Carrying passengers on your Go-Chair may affect the centre of gravity, resulting in a tip or a fall.

### Tyre Inflation

If your Go-Chair is equipped with pneumatic tyres, you should check or have the air pressure checked regularly. Proper inflation pressures will prolong the life of your tyres and help ensure the smooth operation of your Go-Chair.



**WARNING!** It is important that the psi/bar/kPa air pressure rating indicated on each tyre be maintained in pneumatic tyres at all times. Do not underinflate or overinflate your tyres. Low pressure may result in loss of control, and overinflated tyres may burst. Failure to maintain the psi/bar/kPa air pressure rating indicated on pneumatic tyres at all times may result in tyre and/or wheel failure.

**WARNING!** Inflate your Go-Chair drive tyres from a regulated air source with an available pressure gauge. Inflating your tyres from an unregulated air source could overinflate them, resulting in a burst tyre.

**NOTE:** If the tyres on your travel chair list the psi rating only, use the following conversion formulas to find the bar or kPa rating:  $bar = psi \times 0.06895$ ;  $kPa = psi \times 6.89476$ .

### Incline Information

More and more buildings have ramps with specified degrees of inclination, designed for easy and safe access. Some ramps may have turning switchbacks (180-degree turns) that require you to have good cornering skills on your Go-Chair.

- Proceed with extreme caution as you approach the downgrade of a ramp or other incline.
- Take wide swings with your Go-Chair's front wheels around any tight corners. If you do that, the Go-Chair's rear wheels will follow a wide arc, not cut the corner short, and not bump into or get hung up on any railing corners.
- When driving down a ramp, keep the Go-Chair's speed adjustment set to the slowest speed setting to ensure a safely controlled descent.
- Avoid sudden stops and starts.

When climbing an incline, try to keep your Go-Chair moving. If you must stop, start up again slowly and then accelerate cautiously. When driving down an incline, set your Go-Chair to the slowest speed setting and drive in the forward direction only. If your Go-Chair starts to move down the incline faster than you anticipated or desired, allow it to come to a complete stop by releasing the joystick, then push the joystick forward slightly to ensure a safely controlled descent.



**WARNING!** When on any sort of an incline or decline, never place the Go-Chair in freewheel mode, especially while seated on it or standing next to it.

**WARNING!** When climbing an incline, do not zigzag or drive at an angle up the face of the incline. Drive your Go-Chair straight up the incline. This greatly reduces the possibility of a tip or a fall. Always exercise extreme caution when negotiating an incline.



**WARNING!** You should not travel up or down a potentially hazardous incline (i.e., areas covered with snow, ice, cut grass, or wet leaves).

**WARNING!** Never travel down an incline rearward. Doing so may cause the Go-Chair to tip. Always exercise extreme caution when negotiating an incline.

## II. SAFETY



**WARNING! If your Go-Chair is equipped with a reclining seatback, do not attempt to negotiate inclines with the seat in a reclined position. Do not attempt to negotiate obstacles with the seat in a reclined position unless an attendant is present to help stabilise the chair. Failure to heed may result in the Go-Chair tipping over.**

**WARNING! Even though your Go-Chair is capable of climbing slopes greater than those illustrated in figure 1, do not, under any circumstances, exceed the incline guidelines or any other specifications presented in this manual. Doing so could cause instability in your Go-Chair.**

Pride recommends that the maximum slope of an incline you attempt to safely ascend or descend on your Go-Chair does not exceed 8.7% (5°). See figure 1.



**WARNING! Any attempt to climb or descend a slope steeper than 8.7% (5°) may put your Go-Chair in an unstable position and cause it to tip.**

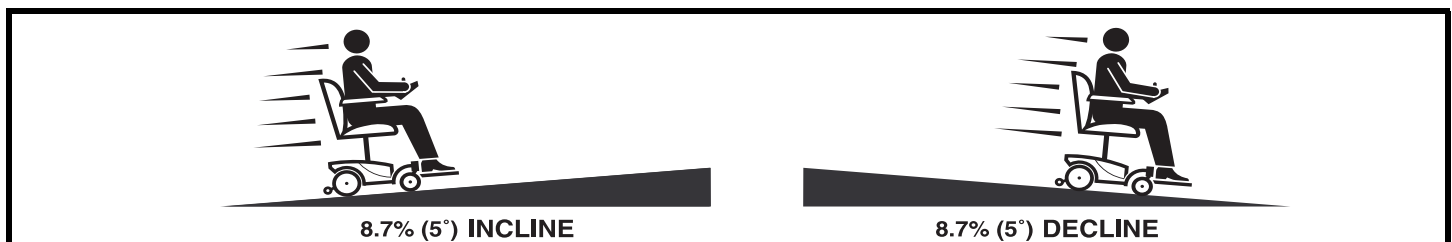


Figure 1. Maximum Safe Angle (Ascending and Descending)

### Freewheel Mode

Your Go-Chair is equipped with two manual freewheel levers to allow for manual maneuverability by a trained attendant. For more information about how to place your Go-Chair into and out of freewheel mode, see III. “Your Go-Chair.”



**WARNING! Do not use your Go-Chair in freewheel mode without an attendant present.**

**WARNING! Do not attempt to personally place your Go-Chair in freewheel mode while seated on it. Ask an attendant for assistance if necessary.**



**WARNING! Do not place your Go-Chair in freewheel mode while on an incline or decline. This could cause the chair to roll uncontrollably on its own.**

### Braking Information

Your Go-Chair is equipped with two powerful brake systems:

- Regenerative — uses electricity to rapidly slow the vehicle when the joystick returns to the centre/stop position.
- Disc Park Brake — activates mechanically after regenerative braking slows the vehicle to near stop, or when power is removed from the system for any reason.

### Cornering Information

While your Go-Chair is equipped with two front caster wheels and two rear anti-tip wheels, excessively high cornering speeds can still create the possibility of tipping. Factors which affect the possibility of tipping include, but are not limited to: cornering speed, steering angle (how sharply you are turning), uneven road surfaces, inclined road surfaces, riding from an area of low traction to an area of high traction (such as passing from a grassy area to a paved area – especially at high speed while turning), and abrupt directional changes. High cornering speeds are not recommended. If you feel that you may tip over in a corner, reduce your speed and steering angle (i.e., lessen the sharpness of the turn) to prevent your Go-Chair from tipping.



**WARNING! When cornering sharply, reduce your speed and maintain a stable centre of gravity. This greatly reduces the possibility of a tip or fall.**

## II. SAFETY

### Public Streets and Roadways



**WARNING!** You should not operate your Go-Chair on public streets and roadways. Be aware that it may be difficult for traffic to see you when you are seated on your Go-Chair. Obey all local pedestrian traffic rules. Wait until your path is clear of traffic, and then proceed with extreme caution.

### Outdoor Driving Surfaces

Your Go-Chair is designed to provide optimum stability under normal driving conditions—dry, level surfaces composed of concrete, blacktop, or tarmac. However, Pride recognises that there will be times when you will encounter other surface types. For this reason, your Go-Chair is designed to perform admirably on packed soil, grass, and gravel. Feel free to use your Go-Chair safely on lawns and in park areas.

- Reduce your Go-Chair's speed when driving on uneven terrain and/or soft surfaces.
- Avoid tall grass that can entangle the running gear.
- Avoid loosely packed gravel and sand.
- If you feel unsure about a driving surface, avoid that surface.
- Do not use your power chair at the edge of a stream, lake, or ocean.
- If you feel unsure about a driving surface, avoid that surface.

### Inclement Weather Precautions

Exposure of your Go-Chair to inclement weather conditions should be avoided whenever possible. If suddenly caught up in rain, snow, severe cold or heat while operating your Go-Chair, proceed to shelter at the earliest opportunity. Thoroughly dry your Go-Chair before storing, charging, or operating your Go-Chair.



**PROHIBITED!** Operating in rain, snow, salt, mist/spray conditions, and on icy/slippery surfaces can have an adverse effect on the electrical system. Maintain and store your Go-Chair in a dry and clean condition.



**WARNING!** Prolonged exposure to hot or cold conditions may affect the temperature of upholstered and non-upholstered items on the travel chair, possibly resulting in skin irritation. Exercise caution when using your travel chair in extremely cold conditions or when exposing your travel chair to direct sunlight for prolonged periods of time.

### Stationary Obstacles (Steps, Kerbs, etc.)

Proceed with extreme caution when driving near raised surfaces, unprotected ledges, and/or drop-offs (kerbs, porches, stairs, etc.).

#### To navigate up over a kerb or stationary obstacle:

1. Approach the kerb or obstacle slowly, and make sure the Go-Chair is traveling perpendicular to the obstacle. See figure 2.
2. Increase the forward speed just before the front wheels come in contact with the obstacle.
3. Reduce the forward speed only after the rear wheels have cleared the obstacle.

#### To navigate down a kerb or stationary obstacle:

1. Approach the kerb or obstacle slowly, and make sure the Go-Chair is traveling perpendicular to the obstacle. See figure 2.
2. Reduce the forward speed just before the front wheels come in contact with the obstacle.
3. Increase the forward speed only after the rear wheels have cleared the obstacle and you are once again on a level surface.



**WARNING!** Even though your power chair may be capable of handling greater obstacles, Pride recommends that you do not attempt to negotiate a kerb that has a height greater than 5 cm (2 in.). Doing so could cause instability in your power chair.

**WARNING!** Do not attempt to have your Go-Chair proceed rearward down any step, kerb, or other obstacle. This may cause the travel chair to tip.

## II. SAFETY

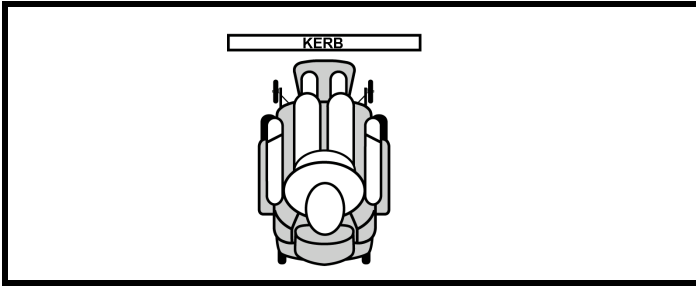


Figure 2. Correct Kerb Approach

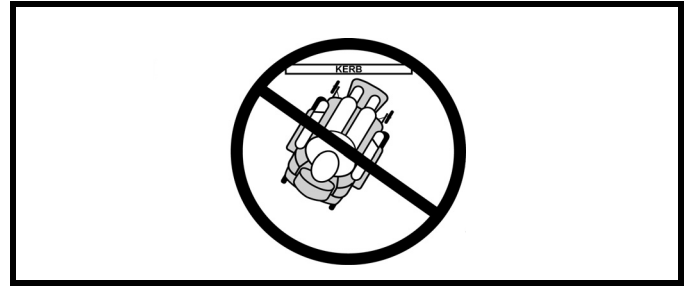


Figure 3. Incorrect Kerb Approach

### Stairs and Escalators

Go-Chairs are not designed to travel up or down stairs or escalators. Always use a lift.



**WARNING! Never use your Go-Chair to negotiate steps or escalators.**

### Doors

- Determine if the door opens toward or away from you.
- Drive your Go-Chair gently and slowly forward to push the door open. Or drive your Go-Chair gently and slowly rearward to pull the door open.

### Lifts

Modern lifts have a door edge safety mechanism that, when pushed, reopens the lift door(s).

- If you are in the doorway of a lift when the door(s) begin to close, push on the rubber door edge or allow the rubber door edge to contact the Go-Chair and the door will reopen.
- Use care that handbags, packages, or travel chair accessories do not become caught in lift doors.

### Lift/Elevation Products

If you will be transporting your power chair during travel, you may find it necessary to use a vehicle-mounted lift system or elevation product to aid in transportation. Pride recommends that you closely review the warnings, instructions, specifications, and safety information set forth by the manufacturer of the lift/elevation product before using that product.

**WARNING! Not all lift systems/elevation products are rated for use with an occupied mobility device. Pride recommends that you do not remain seated in your power chair when it is being used in connection with any type of lift system/elevation product unless:**

- That product is rated for occupied use by the manufacturer.
- You are able to occupy your mobility device in strict conformity with the warnings, instructions, specifications, and safety guidelines set forth by the manufacturer.



**WARNING! Always turn off the power to the controller when you are being transferred via an elevation product. Failure to do so may result in accidental joystick contact, resulting in unintended movement and personal injury or product damage.**

### Motor Vehicle Transport

Pride recommends that you do not remain seated in your Go-Chair while traveling in a motor vehicle. The travel chair should be stowed in the boot of a car or in the back of a truck or van with batteries removed and properly secured. In addition, all removable travel chair parts, including the armrests, seat, front riggings, controller, and shrouds should be removed and/or properly secured during motor vehicle transport.

**WARNING! Do not sit on your Go-Chair while it is in a moving vehicle.**



**WARNING! Always be sure your Go-Chair and its batteries are properly secured when it is being transported. Batteries should be secured in an upright position and protective caps should be installed on the battery terminals. Batteries should not be transported with any flammable or combustible items.**

## II. SAFETY

### Positioning Belts

Your authorised Pride Provider, therapist(s), and other healthcare professionals are responsible for determining your requirement for a positioning belt in order to operate your Go-Chair safely.

**WARNING!** If you require a positioning belt to safely operate your Go-Chair, make sure it is fastened securely in order to reduce the possibility of a fall from the Go-Chair.



**WARNING!** The positioning belt is not designed for use as a seat belt in a motor vehicle. Nor is your Go-Chair suitable for use as a seat in any vehicle. Anyone traveling in a vehicle should be properly belted into seats approved by the vehicle manufacturer.

### Batteries

In addition to following the warnings below, be sure to comply with all other battery handling information. For more information about your travel chair's batteries, see VI. "Batteries and Charging."



**MANDATORY!** Battery posts, terminals, and related accessories contain lead and lead compounds. Wear goggles and gloves when handling batteries and wash hands after handling.

**WARNING!** Go-Chair batteries are heavy. See specifications table. If you are unable to lift that much weight, be sure to get help. Use proper lifting techniques and avoid lifting beyond your capacity.



**WARNING!** Always protect the batteries from freezing and never charge a frozen battery. Charging a frozen battery may result in damage to the battery.

**WARNING!** Connect your battery harnesses in the proper manner. RED (+) cables must be connected to positive (+) battery terminals/posts. BLACK (-) cables must be connected to negative (-) battery terminals/posts. Protective caps should be installed over all battery terminals. REPLACE cables immediately if damaged.

### Removable Parts



**WARNING!** Do not attempt to lift or move a Go-Chair by any of its removable parts, including the armrests, seat, front riggings, controller, and shrouds.

### Preventing Unintended Movement



**WARNING!** If you anticipate being seated in a stationary position for an extended period of time, turn off the power. This will prevent unexpected motion from inadvertent joystick contact. This will also eliminate the possibility of unintended chair movement from electromagnetic (EM) sources.

### Reaching and Bending

Never reach, lean, or bend while driving your Go-Chair. If it is absolutely necessary to reach, lean, or bend while seated on your Go-Chair, it is important to maintain a stable centre of gravity and keep the Go-Chair from tipping. Pride recommends that the Go-Chair user determine his/her personal limitations and practice bending and reaching in the presence of a qualified healthcare professional.



**WARNING!** Do not bend, lean, or reach for objects if you have to pick them up from the floor by reaching down between your knees or if you have to reach over the back of the seat. Movements such as these may change your centre of gravity and the weight distribution of the Go-Chair. This may cause your Go-Chair to tip.



**WARNING!** Keep your hands away from the tyres when driving. Be aware that loose fitting clothing can become caught in drive tyres.



## II. SAFETY

### Transfers

Transferring onto and off of your Go-Chair requires a good sense of balance. Always have an attendant or healthcare professional present while learning to properly transfer yourself.

To eliminate the possibility of injury, Pride recommends that you or a trained attendant perform the following tasks before attempting a transfer:

- Turn off the power to the controller.
- Ensure your Go-Chair is not in freewheel mode. See III. “Your Go-Chair.”
- Turn the caster wheels toward the transfer destination to improve Go-Chair stability during transfer.
- Make sure both armrests are flipped up or removed from your Go-Chair.
- Flip up the foot platform; this will help to keep your feet from getting caught on the front rigging during the transfer.
- Reduce the distance between your Go-Chair and the object you are transferring onto.

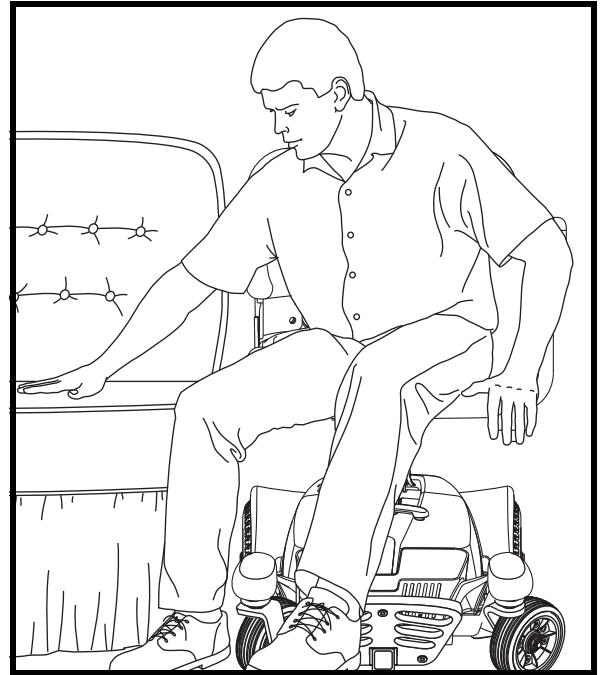


Figure 4. Ideal Transfer Position

**WARNING! Before transferring, position yourself as far back as possible in the Go-Chair seat to prevent the Go-Chair from tipping forward during transfer.**



**WARNING! Avoid putting all of your weight on the Go-Chair armrests and do not use the armrests for weight bearing purposes, such as transfers. Such use may cause the Go-Chair to tip, resulting in a fall from the Go-Chair and personal injury.**

**WARNING! Avoid putting all of your weight on the front rigging. Such use may cause the Go-Chair to tip.**

### Prescription Drugs/Physical Limitations

Users must exercise care and common sense when operating a Go-Chair. This includes awareness of safety issues when taking prescribed or over-the-counter drugs or when the user has specific physical limitations.



**WARNING! Consult your physician if you are taking prescribed or over-the-counter medication or if you have certain physical limitations. Some medications and limitations may impair your ability to operate your Go-Chair in a safe manner.**

### Alcohol/Smoking

The Go-Chair user must exercise care and common sense when operating his/her Go-Chair. This includes awareness of safety issues while under the influence of alcohol or while smoking.

**WARNING! Do not operate your Go-Chair while you are under the influence of alcohol, as this may impair your ability to operate your Go-Chair in a safe manner.**



**WARNING! Pride strongly recommends that you do not smoke cigarettes while seated in your Go-Chair, although the travel chair has passed the necessary testing requirements for cigarette smoking. You must adhere to the following safety guidelines if you decide to smoke cigarettes while seated in your Go-Chair.**

- Do not leave lit cigarettes unattended.
- Keep ashtrays a safe distance from the seat cushions.
- Always make sure cigarettes are completely extinguished before disposal.

## II. SAFETY

### Electromagnetic and Radio Frequency Interference (EMI/RFI)



**WARNING! Laboratory tests have shown that electromagnetic and radio frequency waves can have an adverse affect on the performance of electrically-powered mobility vehicles.**

Electromagnetic and Radio Frequency Interference can come from sources such as cellular phones, mobile two-way radios (such as walkie-talkies), radio stations, TV stations, amateur radio (HAM) transmitters, wireless computer links, microwave signals, paging transmitters, and medium-range mobile transceivers used by emergency vehicles. In some cases, these waves can cause unintended movement or damage to the control system. Every electrically-powered mobility vehicle has an immunity (or resistance) to EMI. The higher the immunity level, the greater the protection against EMI. This product has been tested and has passed at an immunity level of 20 V/m.



**WARNING! Be aware that cell phones, two-way radios, laptops, and other types of radio transmitters may cause unintended movement of your electrically-powered mobility vehicle due to EMI. Exercise caution when using any of these items while operating your mobility vehicle and avoid coming into close proximity of radio and TV stations.**



**WARNING! The addition of accessories or components to the electrically-powered mobility vehicle can increase the susceptibility of the vehicle to EMI. Do not modify your Go-Chair in any way not authorised by Pride.**

**WARNING! The electrically-powered mobility vehicle itself can disturb the performance of other electrical devices located nearby, such as alarm systems.**

*NOTE: For further information on EMI/RFI, go to the Resource Center on [www.pridemobility.com](http://www.pridemobility.com). If unintended motion or brake release occurs, turn your Go-Chair off as soon as it is safe to do so. Call your authorised Pride Provider to report the incident.*



# III. YOUR GO-CHAIR

## THE GO-CHAIR

The Go-Chair has two main assemblies: the seat assembly and the power base assembly. See figure 5. Typically, the seat assembly includes the armrests, seatback, and seat base. The power base assembly includes the two motors, two drive wheels, two caster wheels, two anti-tip wheels, two batteries, and a foot platform. See figures 5 and 6.

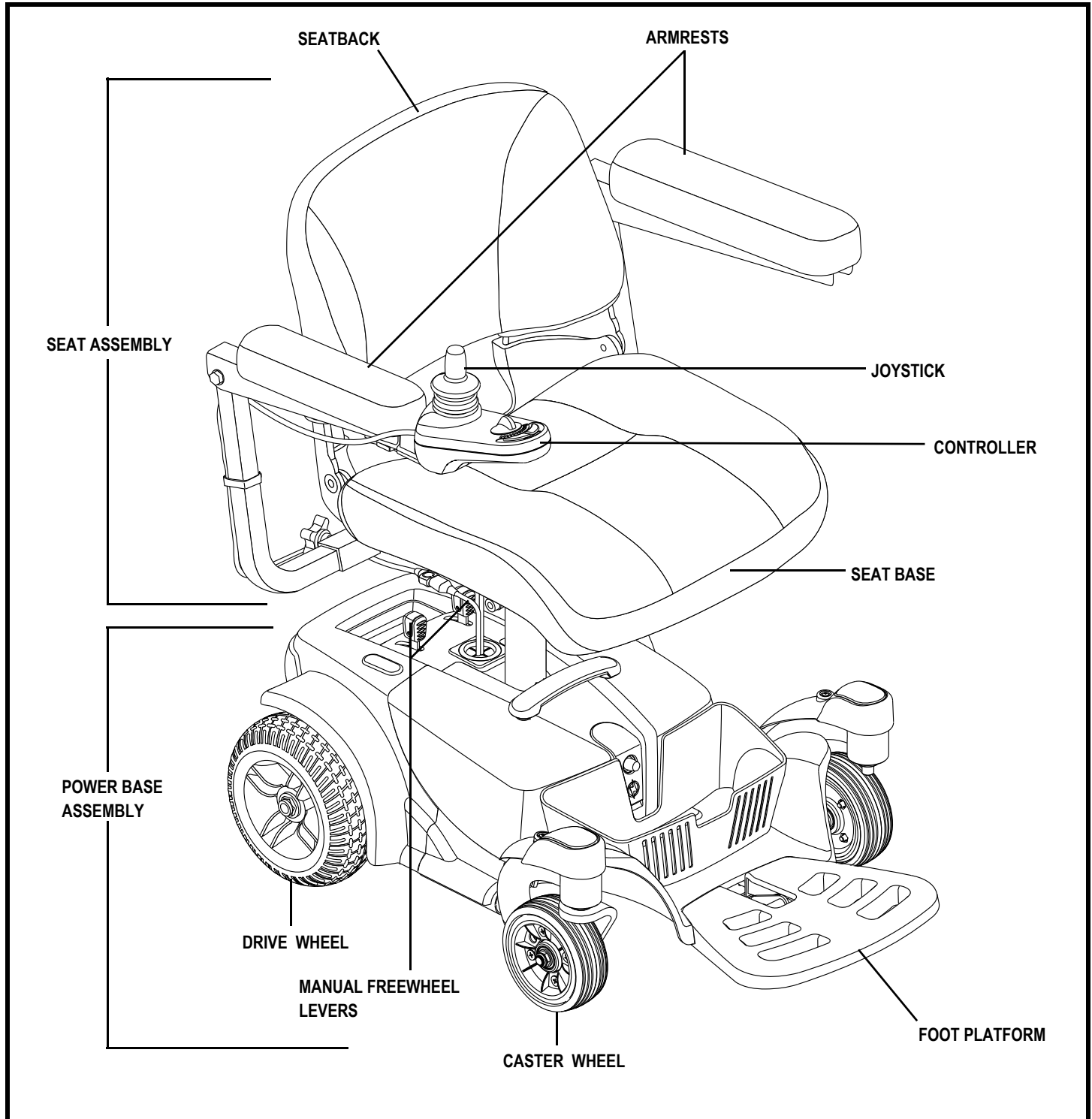


Figure 5. The Go-Chair

# III. YOUR GO-CHAIR

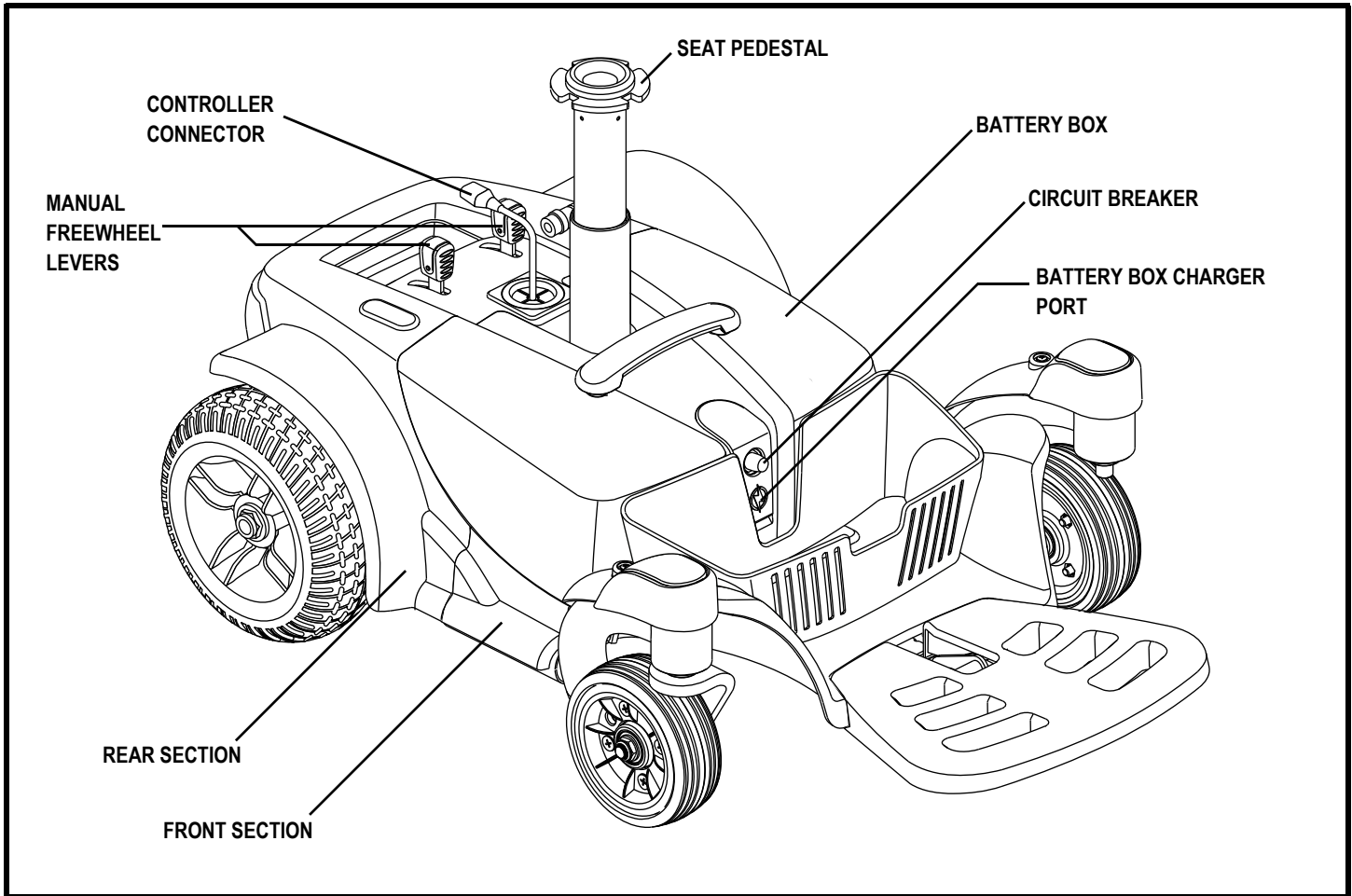


Figure 6. The Go-Chair Power Base

## Electrical Components

The electrical components are located on the power base. The main circuit breaker is located on the front of the battery box. The controller connector is located on the back of the power base. See figure 6.

**Controller Connector:** This is where the controller connects to the power base. Each controller uses a different type of cable. Regardless of which type of controller is used, the cable must be secured to the assembly and not allowed to drag on the floor.

**Battery Box Charger Port:** This enables you to charge the batteries either on the unit or when the battery box is removed from the power base. See VI. “Batteries and Charging.”

**Main Circuit Breaker:** The main circuit breaker is a safety feature built into your Go-Chair. When the batteries and the motors are heavily strained (e.g., from excessive loads), the main circuit breaker trips to prevent damage to the motors and the electronics. If the circuit trips, allow your Go-Chair to “rest” for approximately one minute. Next, push in the circuit breaker button, turn on the controller, and continue normal operation. If the main circuit breaker continues to trip repeatedly, contact an authorised Pride Provider.

# III. YOUR GO-CHAIR

## Manual Freewheel Levers

For your convenience, your Go-Chair has a manual freewheel lever on each motor. Manual freewheel levers enable you to disable the drive system in order to maneuver the chair manually. This is called freewheel mode.



**WARNING! Do not use the travel chair while the drive motors are disengaged! Do not disengage the drive motors when the travel chair is on an incline or decline, as the unit could roll on its own! Only engage the freewheel mode when on a level surface.**



**WARNING! It is important to remember that when your Go-Chair is in freewheel mode, the braking system is disengaged.**

**NOTE: The batteries will not charge in freewheel mode unless the battery box is removed from the power base.**

**NOTE: You must turn off the power before disabling the drive systems, otherwise you may get an error code on the controller. To clear this code, turn off the controller and place the Go-Chair in drive mode. Then turn on the controller. The error message should be cleared. If not, contact an authorised Pride Provider.**

### To engage or disengage the drive system:

1. Locate the levers on the rear section of the power base. See figure 7.
2. Push the two levers forward to engage the drive motors (drive mode).
3. Pull the two levers rearward to disengage the drive motors (freewheel mode).

If a lever is difficult to move in either direction, rock your travel chair back and forth slightly. The lever should then move to the desired position.



**WARNING! Do not use the freewheel lever handles as tie-down points to secure this product.**

## Anti-Tip Wheels

The anti-tip wheels are an integral and important safety feature of your Go-Chair. They are bolted to the frame at the rear of the chair. See figure 7.



**PROHIBITED! Do not remove the anti-tip wheels or modify your travel chair in any way that is not authorised by Pride.**

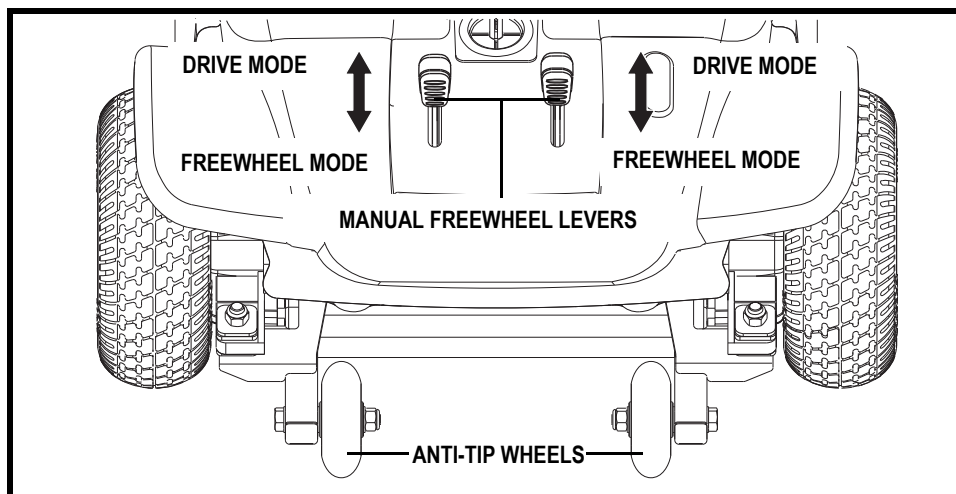


Figure 7. Back of Power Base

# IV. ASSEMBLY/DISASSEMBLY

## INITIAL ASSEMBLY

Your Go-Chair may require some assembly either before initial use or after transportation. It may also require disassembly to make some comfort adjustments. Figure 8 details those parts of the Go-Chair that are designed to be disassembled and assembled by an end user or by a qualified carer before using the product or making comfort adjustments. There are two hex keys provided for use with controller installation and adjustment and foot platform adjustment.

**NOTE:** Any nylon insert lock nut removed during the disassembly or adjustment of the travel chair must be replaced with a new nut. Nylon insert lock nuts should not be reused as it may cause damage to the nylon insert, resulting in a less secure fit. Replacement nylon insert lock nuts are available at local hardware stores or through your authorised Pride Provider.

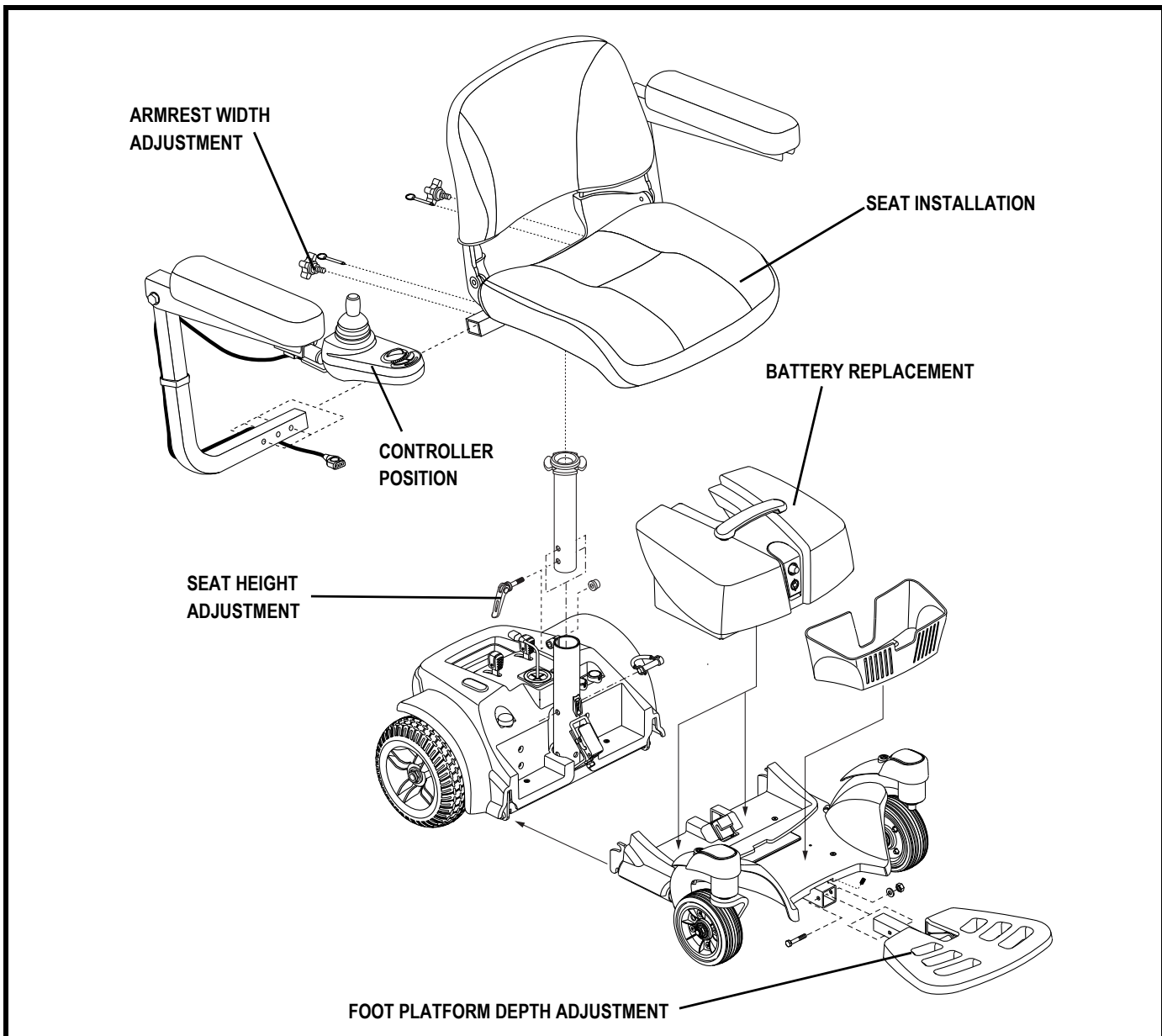


Figure 8. Go-Chair Assembly View

# IV. ASSEMBLY/DISASSEMBLY

## Seat Installation

It may be necessary to install the seat either prior to initial operation or after transporting your Go-Chair. The seat is attached to the power base by a height-adjustable seat pedestal.



**WARNING! Do not pick up the seat frame by the armrests. They are free to pivot, and you may lose control of the seat if they do so.**

To install the seat:

1. Adjust the seat height if necessary. See V. “Comfort Adjustments.”
2. Set the seat onto the seat pedestal. See figure 9.
3. Install the controller into the armrest, and tighten the setscrew under the armrest.
4. Route the controller harness to the rear of the power base.
5. Plug the controller harness connector into the power base. See figure 9.
6. Secure the controller harness to the armrest with wire ties. See figure 9.



**MANDATORY! Prevent controller harness damage! Avoid routing the controller harness on the outside of the armrest pad. Route the harness under the armrest or toward the inside of the armrest pad. Use correct tie-down points for the controller harness to prevent the harness from getting caught in the drive tyres, pinched in the seat frame, or damaged when passing through doorways.**

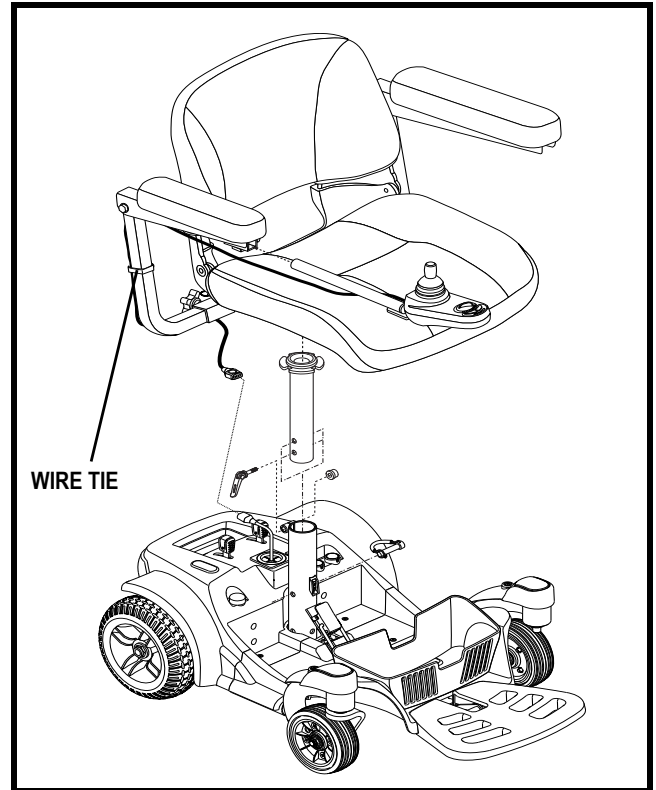


Figure 9. Seat Installation

## IV. ASSEMBLY/DISASSEMBLY

### Disassembly

The Go-Chair disassembles into four components: the seat, the battery box, the rear section of the power base, and the front section of the power base. See figure 10.

#### To disassemble the Go-Chair:

1. Turn off the power to the controller.
2. Place the Go-Chair in drive mode. See III. "Your Go-Chair."
3. Disconnect the controller from the power base.
4. Remove the seat.
5. Grasp the battery box handle and lift up to disengage the box from the power base, then tilt the box forward slightly and pull it away from the power base.
6. Push in the toggle latch release button while pulling forward on the toggle latch. See figure 11.
7. Rotate the toggle latch buckle over the top of the toggle latch until it snaps into its retainer. See figure 12.
8. Lift the front section up and off of the rear section.

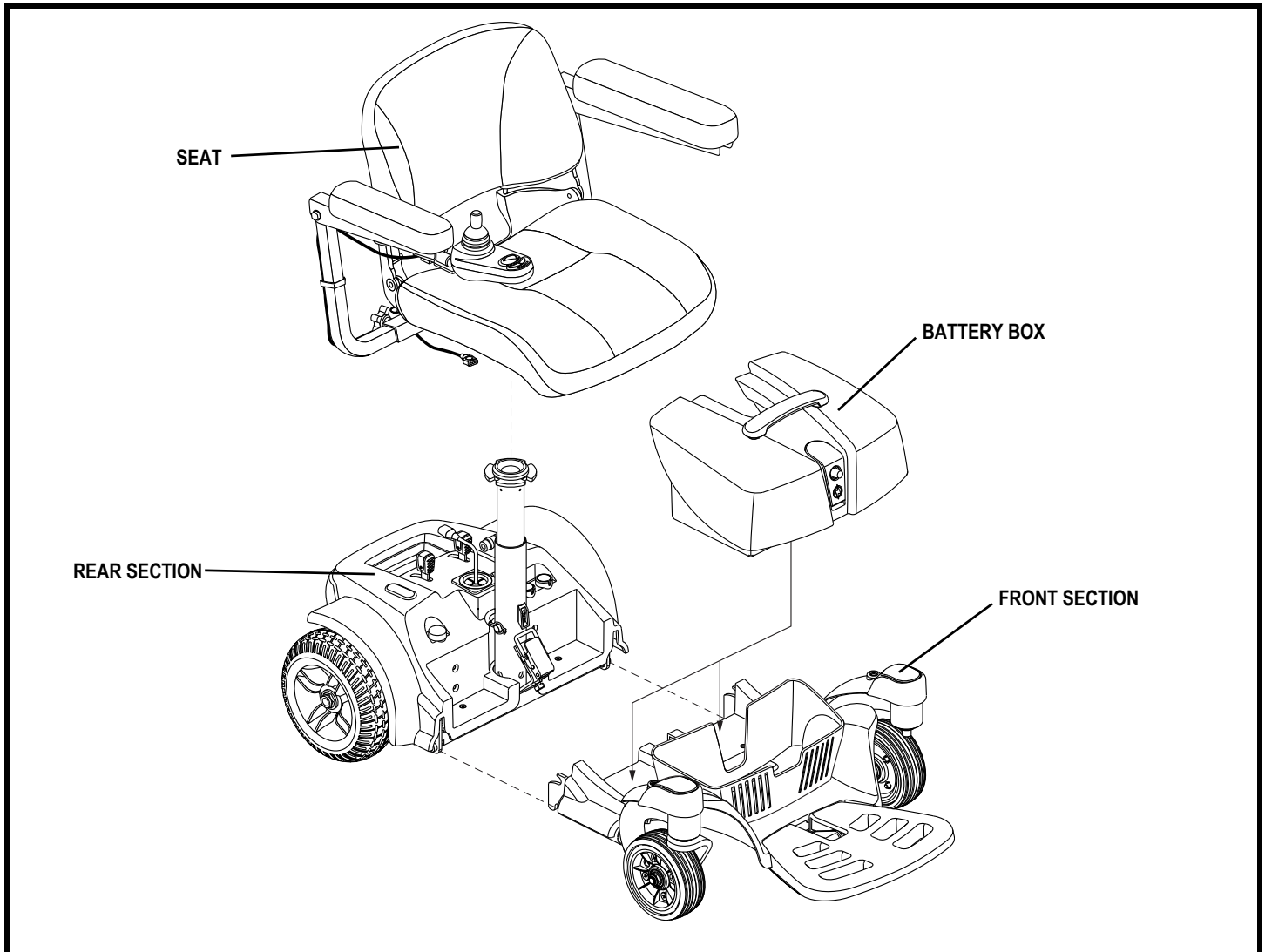


Figure 10. Go-Chair Components

# IV. ASSEMBLY/DISASSEMBLY

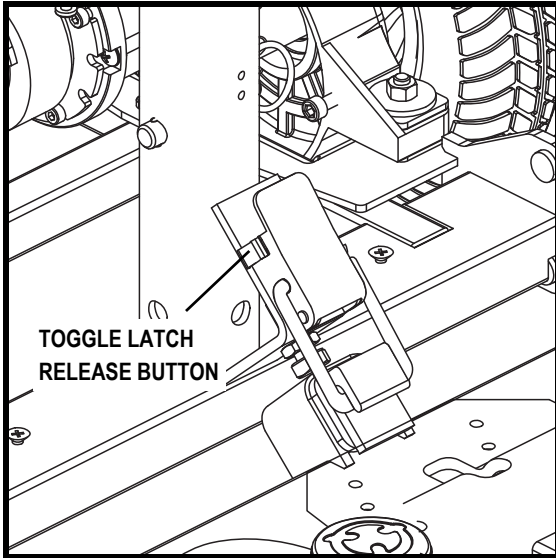


Figure 11. Toggle Latch Closed

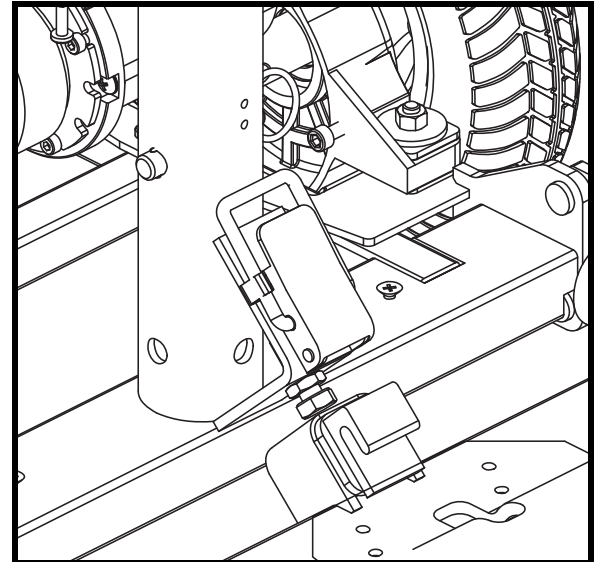


Figure 12. Toggle Latch Open

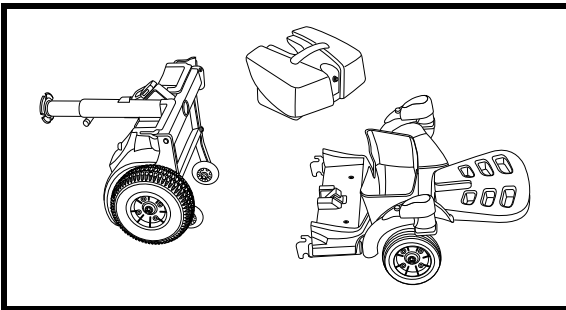


Figure 13. Rear Section Positioning

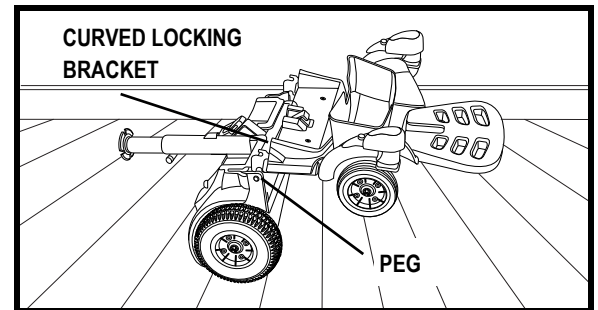


Figure 14. Align Frame Sections

## Assembly

1. Tilt the Go-Chair rear section rearward onto the anti-tip wheels. See figure 13.
2. While holding the front section parallel to the floor, align the curved locking brackets on the front section with the corresponding pegs on the rear section. See figure 14.
3. Grasp the foot platform and lift the front section to a vertical position on the rear section. See figure 15.
4. Secure the toggle latch to the locked position. See figure 11.



**WARNING! Ensure that the toggle latch buckle is securely fastened to the retainer before operating the Go-Chair.**

5. Grasp the foot platform and lower the assembled frame sections to the floor.
6. With the battery box tilted forward slightly, place it on the power base, then push the back of the battery box down until it is firmly in place.
7. Install the seat and plug the controller into the power base. See figure 6.

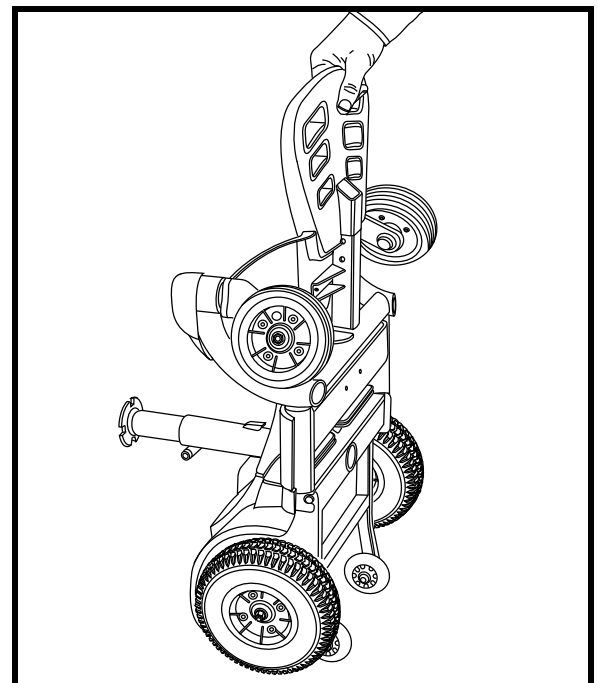


Figure 15. Lift Front Section



# V. COMFORT ADJUSTMENTS

## COMFORT ADJUSTMENTS

After becoming familiar with your travel chair's operation, you may find the need to make some adjustments to increase your comfort, such as seat height, armrest width, foot platform depth, and controller position. Use the steps below to make comfort adjustments.

**WARNING!** If your Go-Chair was configured by an authorised Pride Provider, please consult the healthcare professional before changing the seat position or making any other adjustment. Some adjustments may degrade your Go-Chair's performance and safety by changing its centre of gravity.



**WARNING!** Some Go-Chair components are heavy. Please refer to "Appendix I - Specifications" for specific component weights before you disassemble the Go-Chair.

**WARNING!** Remove the occupant from the Go-Chair before making any adjustments.

### Seat Height Adjustment

You can adjust the seat to two different heights. Seat height adjustment requires the removal of the battery box.

#### To change the seat height:

1. Turn off the power to the controller.
2. Disconnect the controller from the power base.
3. Remove the seat.
4. Remove the battery box.
5. Loosen the quick release fastener. See figure 16.
6. Remove the clevis pin from the seat pedestal.
7. Reposition the seat pedestal to the desired height.
8. Reinstall the seat pedestal clevis pin.
9. Tighten the quick release fastener. See figure 17.
10. Reinstall the battery box.
11. Reinstall the seat.
12. Reconnect the controller to the power base.

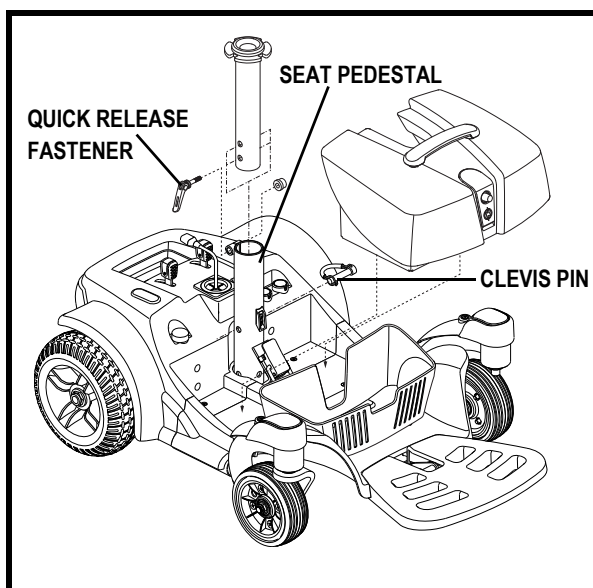


Figure 16. Seat Height Adjustment

### Quick Release Fasteners

The quick release fastener removes excess play in the seat pedestal. See figure 16. The quick release fastener consists of a bolt, a lever, and a nut. See figure 17. The lever has a cam on the end that allows it to clamp into place. The quick release fastener has two states: clamped and unclamped. When the lever is open, the quick release fastener is unclamped. When the lever is closed, the quick release fastener is clamped.

#### To clamp the quick release fastener:

1. Make sure the lever is in the open position.
2. Turn the nut clockwise until it is snug.
3. Rotate the lever until it is in the fully closed position.

**NOTE:** If the lever will not rotate to the fully closed position, then turn the nut anticlockwise one-quarter or one-half turn.

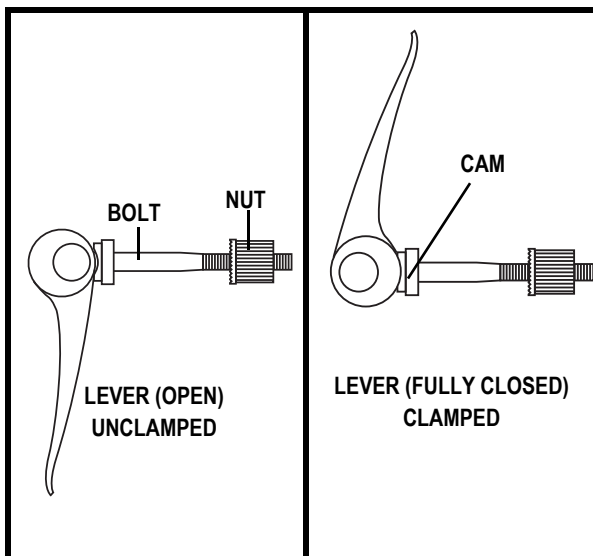


Figure 17. Quick Release Fastener Operation



# V. COMFORT ADJUSTMENTS

## Armrest Width Adjustment

You can change each armrest's width independently of the other.

**NOTE:** Changing the armrest width may increase the overall width of your Go-Chair.

### To change the armrest width:

1. Locate the two armrest knobs on each side of the armrest receiver bracket. See figure 18.
2. Loosen the knobs.
3. Remove the detent pins.
4. Slide the armrests in or out to the desired width.
5. Reinstall the pins and tighten the knobs.

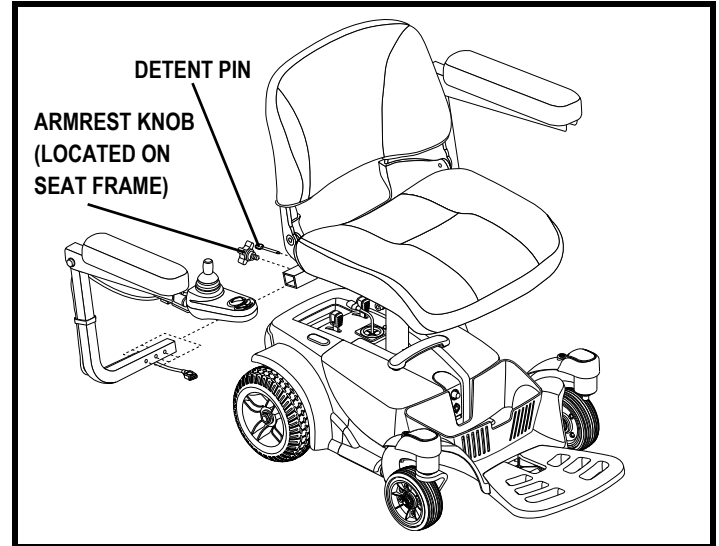


Figure 18. Armrest Width Adjustment

## Foot Platform Depth Adjustment

### To adjust the foot platform depth:

1. Remove the hardware from the foot platform bracket. See figure 19.
2. Move the foot platform in or out to the desired depth.
3. Reinstall the hardware into the foot platform bracket and tighten.

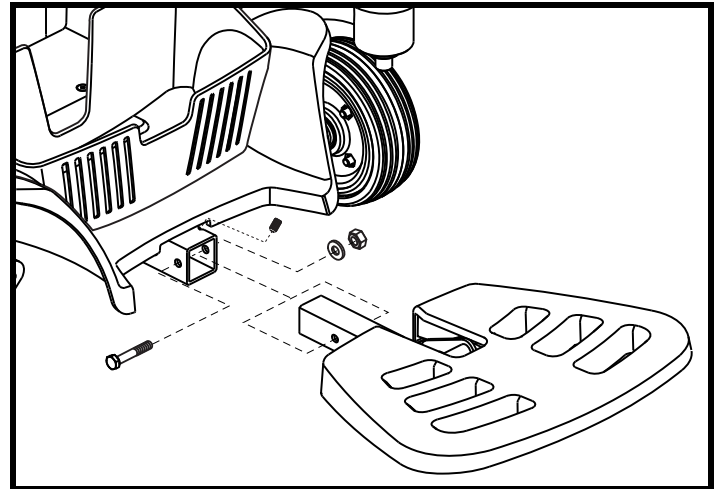


Figure 19. Foot Platform Depth

## Controller Position

You can position the controller for either left-hand or right-hand use.



**WARNING!** Do not place the controller cable so that it can be pinched in the seat frame or the power base frame.

### To change the controller position:

1. Turn off the power to the controller.
2. Unplug the controller from the power base.
3. Cut all wire ties securing the controller to the armrest.
4. Flip up the armrest and loosen the setscrew. See figure 20.
5. Slide the controller out of the armrest.
6. Loosen the setscrew in the other armrest.
7. Place the controller in the other armrest.
8. Tighten the setscrew in each armrest.
9. Use a wire tie to secure the controller to the armrest.
10. Plug the controller into the power base.

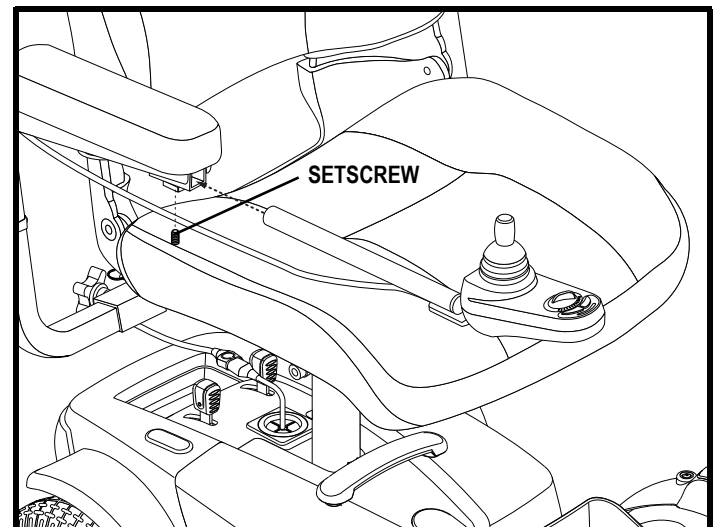


Figure 20. Controller Position

# VI. BATTERIES AND CHARGING

## BATTERIES AND CHARGING

The Go-Chair uses two long-lasting, 12-volt, deep-cycle batteries. These batteries are sealed and maintenance free. Since they are sealed, there is no need to check the electrolyte (fluid) level. Deep-cycle batteries are designed to handle a longer and deeper discharge. Though they are similar in appearance to automotive batteries, they are not interchangeable. Automotive batteries are not designed to handle a long, deep discharge, and also are unsafe for use in travel chairs.



**MANDATORY!** Battery posts, terminals, and related accessories contain lead and lead compounds. Wear goggles and gloves when handling batteries and wash hands after handling.



**WARNING!** Contact your authorised Pride Provider if you have any questions regarding the batteries in your travel chair.



**WARNING!** Always use two batteries of the exact same type, chemistry, and amp-hour (Ah) capacity. Refer to the specifications table in this manual and in the manual supplied with the battery charger for recommended type and capacities.

## Charging the Batteries

The battery charger is essential in providing long life for your Go-Chair batteries. It is designed to optimise your travel chair's performance by charging the batteries safely, quickly, and easily.



**PROHIBITED!** Removal of grounding prong can create electrical hazard. If necessary, properly install an approved 3-pronged adapter to an electrical outlet having 2-pronged plug access.



**PROHIBITED!** Never use an extension lead to plug in your battery charger. Plug the charger directly into a properly wired standard electrical outlet.



**PROHIBITED!** Do not allow unsupervised children to play near the Go-Chair while the batteries are charging. Pride recommends that you do not charge the batteries while the travel chair is occupied.



**MANDATORY!** Read the battery charging instructions in this manual and in the manual supplied with the battery charger before charging the batteries.



**WARNING!** Explosive gases may be generated while charging the batteries. Keep the Go-Chair and battery charger away from sources of ignition such as flames or sparks and provide adequate ventilation when charging the batteries.

**WARNING!** You must recharge your Go-Chair's batteries with the supplied off-board charger. Do not use an automotive-type battery charger.



**WARNING!** Inspect the battery charger, wiring, and connectors for damage before each use. Contact your authorised Pride Provider if damage is found.

**WARNING!** Do not attempt to open the battery charger case. If the battery charger does not appear to be working correctly, contact your authorised Pride Provider.

**WARNING!** If the battery charger is equipped with cooling slots, then do not attempt to insert objects through these slots.



**WARNING!** If your battery charger has not been tested and approved for outdoor use, then do not expose it to adverse or extreme weather conditions. If the battery charger is exposed to adverse or extreme weather conditions, then it must be allowed to adjust to the difference in environmental conditions before use indoors. Refer to the manual supplied with the battery charger for more information.

## VI. BATTERIES AND CHARGING

### To charge the batteries using the off-board charger:

1. Position the front of your travel chair next to a standard electrical outlet.
2. Be certain the controller power is turned off.
3. Plug the off-board charger into the battery box charger port. See figure 21.

**NOTE:** The off-board charger connector can be inserted through a slot found on the back of the basket and located directly in front of the battery box.

4. Plug the off-board charger into the electrical outlet.

**NOTE:** The LED lights on the charger indicate different charger conditions at various times: charger power on, charging in progress, and charging complete. Refer to the manual supplied with the charger for a complete explanation of these indicators.

5. When the batteries are fully charged, disconnect the off-board charger from the electrical outlet and then from the battery box.

**NOTE:** The Go-Chair batteries can be charged when the battery box is removed from the power base.

### To charge the batteries with the battery box removed from the power base:

1. Remove the battery box from the power base. See IV. "Assembly/Disassembly."
2. Position the battery box next to a standard electrical outlet. See figure 22.
3. Plug the off-board charger into the battery box charger port.
4. Plug the off-board charger into the electrical outlet.
5. When the batteries are fully charged, unplug the off-board charger from the electrical outlet and then from the battery box.
6. Reinstall the battery box to the power base.

### To charge the batteries using the XLR off-board charger port:

1. Position the front of your Go-Chair next to a standard electrical outlet.
2. Be certain the controller power is turned off and the freewheel levers are in the engaged position. See III. "Your Go-Chair."
3. Plug the off-board charger into the XLR off-board charger port located on the controller. See figure 23.
4. Plug the off-board charger into the electrical outlet.
5. When the batteries are fully charged, unplug the off-board charger from the electrical outlet and then from the controller.

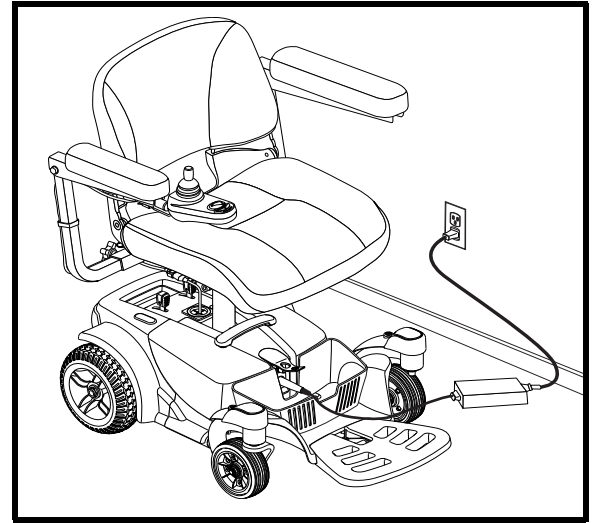


Figure 21. Battery Charging

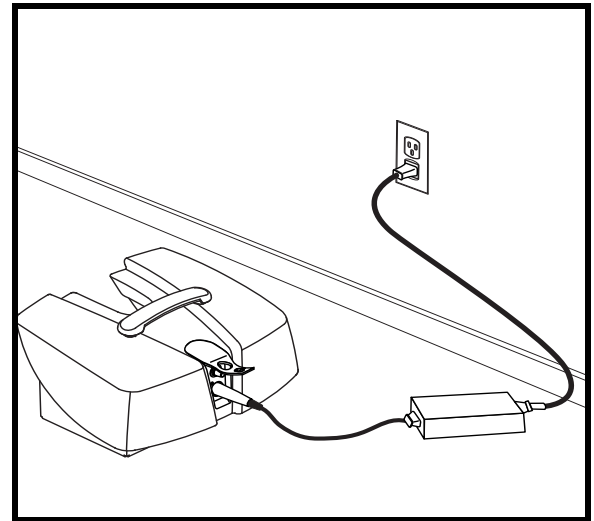


Figure 22. Battery Charging (Battery Box Removed)

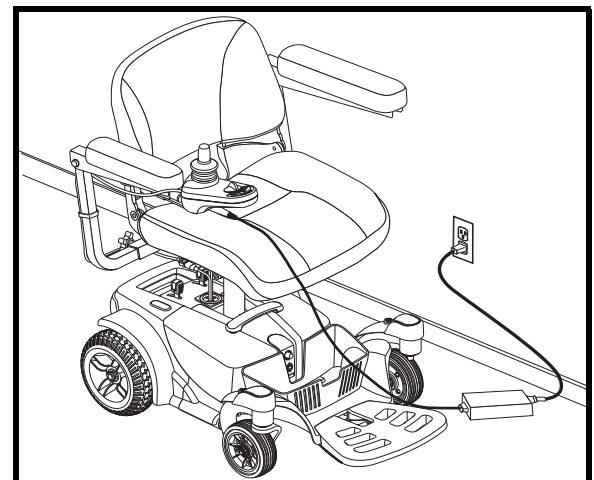


Figure 23. Battery Charging Through Controller

# VI. BATTERIES AND CHARGING

## Battery Break-in

To break in new batteries for maximum efficiency:

1. Fully recharge any new battery prior to its initial use. This brings the battery up to about 90% of its peak performance level.
2. Operate your Go-Chair throughout the house and grounds. Move slowly at first, and do not travel too far until you become accustomed to the controls and break in the batteries.
3. Give the batteries another full charge of 8 to 14 hours and operate your Go-Chair again. The batteries will now perform at over 90% of their potential.
4. After four or five charging cycles, the batteries will top off at 100% charge and last for an extended period.

## FREQUENTLY ASKED QUESTIONS (FAQS)

### How does the charger work?

The battery charger takes the standard electrical outlet voltage of (alternating current) and converts it to 24 VDC (direct current). The batteries use direct current to run your Go-Chair. When the battery voltage is low, the charger works harder to charge the battery. As the battery voltage approaches full charge, the charger does not work as hard to complete the charging cycle. When the battery is fully charged, the amperage from the charger is nearly at zero. This is how the charger maintains a charge but does not overcharge the battery.

### Can I use a different battery charger?

You should use the charger supplied with the Go-Chair. It is the safest, most efficient tool to charge the batteries. We do not recommend using other types of chargers (e.g., an automotive battery charger).

***NOTE: Your travel chair's charger will not operate after the batteries have been discharged to nearly zero voltage. If this happens, call an authorised Pride Provider for assistance.***

### How often must I charge the batteries?

Many factors come into play when deciding how often to charge the batteries. You may use your Go-Chair all day on a daily basis or you may not use it for weeks at a time.

#### ■ Daily Use

If you use your Go-Chair on a daily basis, charge the batteries as soon as you are finished using your Go-Chair. Your Go-Chair will be ready each morning to give you a full day's service. It is recommended that you charge the batteries 8 to 14 hours after daily use.

#### ■ Infrequent Use

If you use your Go-Chair infrequently (once a week or less), you should charge the batteries at least once per week for 12 to 14 hours.

***NOTE: Keep your batteries fully charged and avoid deeply discharging your batteries. Do not charge the batteries for more than 24 hours at a charging cycle.***

## VI. BATTERIES AND CHARGING

### How can I get maximum range or distance per charge?

Rarely do you have an ideal driving situation such as smooth, flat, hard terrain with no wind, hills, or curves. More often you are presented with hills, pavement cracks, uneven and loosely packed surfaces, curves, and wind. All of these factors will affect the distance or running time per battery charge. Below are a few suggestions for obtaining the maximum range per charge:

- Always charge the batteries fully prior to your trip.
- Plan your trip in advance to avoid inclines if possible.
- Limit baggage weight to essential items.
- Try to maintain an even speed and avoid stop-and-go driving.

### What type of batteries should I use?

We recommend deep-cycle batteries that are sealed and maintenance free. Both AGM and Gel-Cell are deep-cycle batteries that are similar in performance. Refer to the specifications table for more information regarding the batteries used with your Go-Chair.



**WARNING! Corrosive chemicals contained in batteries. Use only AGM or Gel-Cell batteries to reduce the risk of leakage or explosive conditions.**

### Why do my new batteries seem weak?

Deep-cycle batteries employ a much different chemical technology than that used in car batteries, nickel-cadmium (nicads), or in other common battery types. Deep-cycle batteries are specifically designed to provide power, drain down their charge, and then accept a relatively quick recharge. AGM and Gel-Cell batteries should be charged as often as possible. They do not have a “memory” like nickel-cadmium batteries.

We work closely with our battery manufacturer to provide a battery that best suits your Go-Chair’s specific demands. Fresh batteries arrive regularly at Pride and are promptly shipped with a full charge. During shipping, the batteries encounter temperature extremes that may influence initial performance. Heat robs the charge from the battery, and cold slows the power available and extends the time needed to recharge the battery (just as with a car battery).

It might take a few days for the temperature of the battery to stabilise and adjust to its new ambient temperature. More importantly, it will take a few “charging cycles” (a partial drain— then a full recharge) to establish the critical chemical balance that is essential to the battery’s peak performance and long life. It will be well worth it to take the time to break in your battery properly.

**NOTE: The useful life of a battery is quite often a reflection of the care it receives.**

### How can I ensure maximum battery life?

A fully charged deep-cycle battery will provide reliable performance and extended battery life. Keep your Go-Chair’s batteries fully charged whenever possible. Batteries that are regularly and deeply discharged, infrequently charged, or stored without a full charge may be permanently damaged, causing unreliable Go-Chair operation and limited battery life.

## **VI. BATTERIES AND CHARGING**

### **How should I store my Go-Chair and its batteries?**

If you do not use your Go-Chair regularly, we recommend maintaining battery vitality by charging the batteries at least once per week.

If you do not plan on using your Go-Chair for an extended period, fully charge the batteries prior to storage. Disconnect the battery harnesses and store the Go-Chair in a warm, dry environment. Avoid temperature extremes, such as freezing and excessively hot conditions, and never attempt to charge a frozen battery. A cold or frozen battery should be warmed for several days prior to recharging.

### **What about public transportation?**

AGM and Gel-Cell batteries are designed for application in travel chairs and other mobility vehicles allowing safe transportation on aircraft, buses, and trains, as there is no danger of spillage or leakage. We suggest you contact the carrier's ticket counter in advance to determine that carrier's specific requirements.

### **What about shipping?**

If you wish to use a freight company to ship your Go-Chair to your final destination, repack your Go-Chair in the original shipping container and ship the batteries in separate boxes.

# VII. CARE AND MAINTENANCE

## CARE AND MAINTENANCE

Your Go-Chair is a sophisticated travel mobility vehicle. Like any motorised vehicle, it requires routine maintenance checks. You can perform some of these checks, but others require assistance from an authorised Pride Provider. Preventive maintenance is very important. If you follow the maintenance checks in this section as scheduled, you can help ensure that your Go-Chair gives you years of trouble-free operation. If you have any doubt as to your Go-Chair's care or operation, contact an authorised Pride Provider.



**WARNING! Do not service the Go-Chair when the seat is occupied.**

Your Go-Chair, like most electrical equipment, is susceptible to damage from the elements. Avoid damp areas of any kind.



**WARNING! Direct or prolonged exposure to water or dampness could cause the Go-Chair to malfunction electronically and mechanically. Water can cause electrical components to corrode and the chair's frame to rust. Travel chairs should be examined periodically for signs of corrosion caused by water exposure, bodily fluid exposure, or incontinence. Damaged components should be replaced or treated immediately.**

### Should your Go-Chair come in contact with water:

1. Dry your Go-Chair as thoroughly as possible with a towel.
2. Allow your Go-Chair to sit in a warm, dry place for 12 hours to allow unseen water to evaporate.
3. Check the joystick operation and the brakes before using your Go-Chair again.
4. If any inconsistencies are found, take your Go-Chair to an authorised Pride Provider. Travel chairs that are frequently exposed to sources of water, such as incontinence, should be inspected often for corrosion and electronic components may need to be replaced frequently.

### Temperature

- Some of the parts of your Go-Chair are susceptible to extreme changes in temperature. Always keep your Go-Chair between the temperatures of -8°C (18°F) and 50°C (122°F).
- In extremely cold temperatures the batteries may freeze. The specific temperature at which they freeze depends on a number of factors, such as battery charge, usage, and composition of the batteries (e.g., AGM or Gel-Cell).
- Temperatures above 50°C (122°F) may cause your Go-Chair to operate at a reduced speed. This reduced speed is a safety feature built into the controller that helps prevent damage to the motor and other electrical components.

### General Guidelines

- Avoid knocking or bumping the controller, especially the joystick.
- Avoid prolonged exposure of your Go-Chair to extreme conditions, such as heat, cold, or moisture.
- Keep the controller clean.
- Check all connectors to ensure that they are all tight and secured properly.
- Make sure pneumatic tyres are inflated to the psi/bar/kPa air pressure rating indicated on each tyre.



**WARNING! Make sure pneumatic tyres are inflated to the psi/bar/kPa air pressure rating indicated on each tyre. Do not underinflate or overinflate your tyres. Low pressure may result in loss of control, and overinflated tyres may burst. Overinflating tyres can cause them to explode.**

**WARNING! Do not use a high pressure hose to inflate your tyres.**

- Use a rubber conditioner on the tyre sidewalls to help preserve them.



**WARNING! Never use a rubber conditioner on the tread area of the tyres; doing so may make the tyres slippery and cause your travel chair to skid.**



## VII. CARE AND MAINTENANCE

- All wheel bearings are prelubricated and sealed. They require no subsequent lubrication.
- The body shroud has been sprayed with a clear sealant coating. You can apply a light coat of car wax to help it retain its high-gloss appearance.
- Check all electrical connections. Make sure they are tight and are not corroded. Batteries must sit flat within the battery tray, with the battery terminals facing inward, toward each other. Refer to the battery wiring label for the correct wiring layout.



**WARNING! Even though the Go-Chair has passed the necessary testing requirements for ingress of liquids, you should keep electrical connections away from sources of dampness, including direct exposure to water or bodily fluids and incontinence. Check electrical components frequently for signs of corrosion and replace as necessary.**

### Daily Checks

- With the controller turned off, check the joystick. Make sure it is not bent or damaged and that it returns to the neutral position when you release it. Check the rubber boot around the base of the joystick for damage. Visually inspect the boot. Do not handle or try to repair it. See an authorised Pride Provider if there is a problem.
- Visually inspect the controller harness. Make sure that it is not frayed, cut, or has any wires exposed. See an authorised Pride Provider if there is a problem.
- Check for flat spots on solid tyres. Flat spots could adversely affect stability.
- Inspect the armrests for loose hardware, stress points, or damage. See your authorised Pride Provider if there is a problem.

### Weekly Checks

- Disconnect and inspect the controller from the power base. Look for corrosion. Contact an authorised Pride Provider if necessary.
- Ensure that all parts of the controller system are securely fastened to your Go-Chair. Do not overtighten any screws.
- Check the brakes. This test should be carried out on a level surface with at least 1 metre (3 feet) of clearance around your Go-Chair.

### To check the brakes:

1. Turn on the controller and turn down the speed level of your Go-Chair.
2. After one second, check the battery condition meter. Make sure that it remains on.
3. Slowly push the joystick forward until you hear the electric brakes click. Immediately release the joystick. You must be able to hear each electrical brake operating within a few seconds of joystick movement. Repeat this test three times, pushing the joystick rearwards, then left, and then right.

### Monthly Checks

- Check for drive tyre wear. See an authorised Pride Provider for repair.
- Check the caster wheels for wear. Replace them as necessary.
- Check the caster forks for damage or fluttering which indicates that they may need to be adjusted or have the bearings replaced. See an authorised Pride Provider for repair.
- Keep your Go-Chair clean and free of foreign material, such as mud, dirt, hair, food, drink, etc.

### Yearly Checks

Take your Go-Chair to an authorised Pride Provider for yearly maintenance, especially if you use your chair on a daily basis. This helps ensure that your Go-Chair is functioning properly and helps prevent future complications.



# VII. CARE AND MAINTENANCE

## Storage

Your Go-Chair should be stored in a dry place, free from temperature extremes. When storing, disconnect the batteries from the Go-Chair. See VI. "Batteries and Charging."



**WARNING! If you fail to store the unit properly, the frame can rust and the electronics can be damaged.**

Batteries that are regularly and deeply discharged, infrequently charged, stored in extreme temperatures, or stored without a full charge may be permanently damaged, causing unreliable performance and limited service life. It is recommended that you charge the batteries periodically throughout periods of prolonged storage to ensure proper performance.

You may wish to place several boards under the frame of your Go-Chair to raise it off of the ground during periods of prolonged storage. This takes the weight off the tyres and reduces the possibility of flat spots developing on the areas of the tyres contacting the ground.

## Disposal of Your Go-Chair

Your Go-Chair must be disposed of according to applicable local and national statutory regulations. Contact your local waste disposal agency or authorised Pride Provider for information on proper disposal of travel chair packaging, metal frame components, plastic components, electronics, batteries, neoprene, silicone, and polyurethane materials.

## Cleaning and Disinfection

- Use a damp cloth and mild, non-abrasive cleanser to clean the plastic and metal parts of your Go-Chair. Avoid using products that may scratch the surface of your chair.
- If necessary, clean your product with an approved disinfectant. Make sure the disinfectant is safe for use on your product before application.

**WARNING! Follow all safety instructions for the proper use of the disinfectant and/or cleaning agent before applying it to your product. Failure to comply may result in skin irritation or premature deterioration of upholstery and/or travel chair finishes.**



**WARNING! Never hose off your travel chair or place it in direct contact with water. Your travel chair has a painted, ABS plastic body shroud that allows it to be easily wiped clean with a damp cloth.**

**WARNING! Never use any chemicals to clean a vinyl seat, as they may cause the seat to become slippery or dry out and crack. Use soapy water and dry the seat thoroughly.**

## Wheel Replacement

If your chair is equipped with a solid tyre insert, then you must replace the whole wheel assembly. Replacement wheel assemblies are readily available through an authorised Pride Provider.

**WARNING! The wheels on your travel chair should only be serviced or replaced by an authorised Pride Provider or a qualified technician.**



**WARNING! Be sure that the power to the controller is turned off and the travel chair is not in freewheel mode before performing this procedure.**

**WARNING! When changing a tyre, remove only the centre lug nut and washer, then remove the wheel. If any further disassembly is required, deflate the tyre completely or it may explode.**

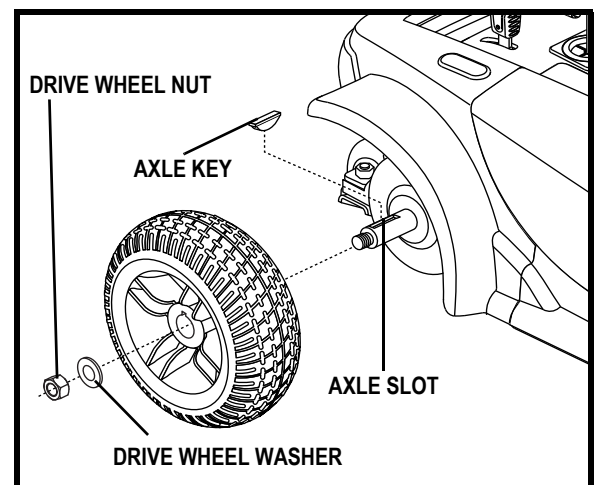


Figure 24. Go-Chair Drive Wheel

# VII. CARE AND MAINTENANCE

## To replace the wheel:

1. Turn off the power to the controller.
2. Set the Go-Chair up on blocks.
3. Remove the drive wheel nut and washer from the axle. See figure 24.
4. Pull the wheel off the axle.
5. Slide the new wheel back onto the shaft. Make sure that the key is in the axle slot.



**WARNING! Failure to ensure that the axle key is properly installed into the axle slot when mounting the wheel can result in electronic brake failure, personal injury, and/or product damage.**

6. Reinstall the drive wheel nut and washer onto the axle and tighten.



**WARNING! Make sure both the nut and washer are reinstalled and tightened properly.**

7. Remove the Go-Chair from the blocks.

## Battery Replacement

A battery wiring diagram is printed on a decal located on the front battery tray. See the specifications table for correct battery specifications.



**MANDATORY! Battery posts, terminals, and related accessories contain lead and lead compounds. Wear goggles and gloves when handling batteries and wash hands after handling.**



**WARNING! The batteries in your travel chair should only be serviced or replaced by an authorised Pride Provider or a qualified technician.**

**WARNING! Do not replace the batteries when seat is occupied.**



**WARNING! Travel chair batteries are heavy. See specifications table. If you are unable to lift that much weight, be sure to get help. Use proper lifting techniques and avoid lifting beyond your capacity.**

**WARNING! Do not mix old or new batteries. Always replace both batteries at the same time.**

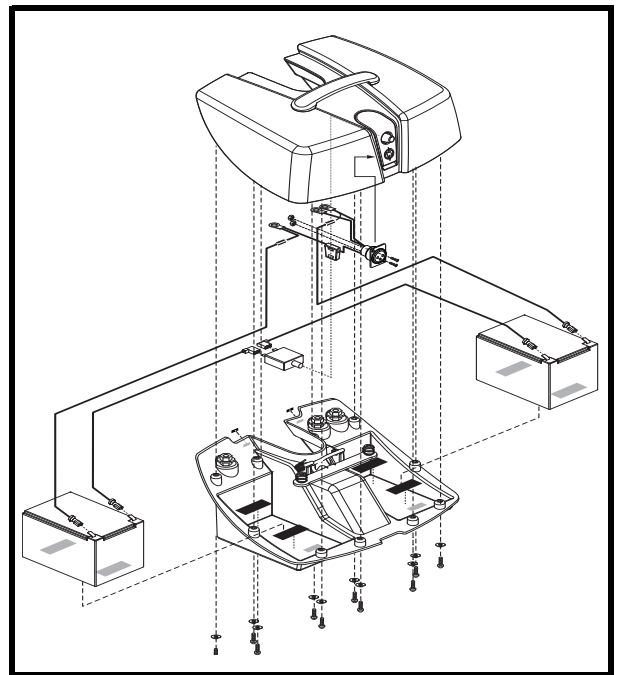


Figure 25. Go-Chair Battery Box

## To replace the batteries:

1. Remove the battery box from the Go-Chair.
2. Turn the pack upside down.
3. Remove all screws that hold the battery box halves together. See figure 25.
4. Flip the battery box back over so the handle is up and remove the lid.
5. Remove the red (+) positive and black (-) negative battery leads from each battery.
6. Remove the batteries.
7. Put the new batteries back into the battery box (battery terminals up).
8. Reconnect the two (2) battery leads to the battery terminals. Make sure the red lead is connected to the (+) positive terminal and the black lead is connected to the (-) negative terminal.
9. Replace the lid and carefully flip the battery box over so the handle is down.
10. Replace and tighten all the screws that hold the battery box together.
11. Reinstall the battery box back onto the Go-Chair.

## VII. CARE AND MAINTENANCE

### When to See An Authorised Pride Provider for Service

The following symptoms could indicate a serious problem with your Go-Chair. If necessary, contact an authorised Pride Provider. When calling, have the model number, serial number, nature of the problem, and the error code if available.

- Motor noise
- Frayed harnesses
- Cracked or broken connectors
- Uneven wear on any of the tyres
- Jerky motion
- Pulling to one side
- Bent or broken wheel assemblies
- Does not power up
- Powers up, but does not move

### Corrective Maintenance

If the battery condition meter does not light up when you turn on the power:

- Check the harness connections. Make sure they are tight.
- Check the circuit breaker. Reset it if necessary.
- Check the battery connections.

If the above conditions prove normal, you can load test the batteries with a battery load tester. These testers are available at automotive parts stores. Disconnect both batteries before load testing and follow the directions that come with the load tester. If either one of the batteries fails the load test, replace both of them. If your Go-Chair still does not power up, contact an authorised Pride Provider.

# VIII. WARRANTY

## **LIFETIME LIMITED WARRANTY**

Structural frame components, including: platform, fork, seat post, and frame welds.

## **TWO-YEAR LIMITED WARRANTY**

Drivetrain, including: differential, motor, and brake.

## **ONE-YEAR LIMITED WARRANTY**

Your Pride Go-Chair is fully guaranteed for twelve (12) months from the date of purchase against faults arising due to defects in manufacture or materials. This warranty does not detract from, but is in addition to your legal rights.

All electronic parts, including controllers and battery chargers, have a one (1) year warranty. Servicing to the controller or battery charger must be carried out by your authorised Pride Provider. Any attempt to open or dismantle these items renders the guarantee void on that item.

## **NOT COVERED UNDER WARRANTY**

This guarantee does not extend to those items which may need replacement due to normal wear and tear (tyres, belts, bulbs, upholstery, plastic shrouds, motor brushes, fuses, and batteries), or damage to the product caused by misuse or accident for which Pride or its agent cannot be held responsible. This warranty does not include labour or service calls.

## **BATTERIES**

Batteries are covered by a twelve (12) month warranty from the original manufacturer.

Gradual deterioration in performance due to being left in a discharged state, left in cold conditions for long periods of time, or worn out through heavy use is not covered.

## **SERVICE CHECKS AND WARRANTY SERVICE**

Warranty service can be performed by your authorised Pride Provider. Please contact your authorised Pride Provider for advice on the current cost affecting the service visit.

## **REPLACEMENT UNITS**

The availability of replacement units is subject to the discretion of the dealer, not the manufacturer. For more information regarding replacement units, contact your authorised Pride Provider.

# APPENDIX I - SPECIFICATIONS

Suspension:	Limited
Drive Wheels:	20.32 cm (8 in.), solid
Front Caster Wheels:	12.7 cm (5 in.), solid
Rear Anti-tip Wheels:	5.08 cm (2 in.), solid
Maximum Speed: <sup>1</sup>	Up to 5.65 km/h (3.5 mph)
Range per charge (Theoretical value based on Test Standards) <sup>1,2</sup>	Up to 9.65 km (6 miles)
Range per charge: (Value based on Straight-line Test Simulation) <sup>1,3</sup>	Up to 12.87 km (8 miles)
Brakes:	“Intelligent Braking” electronic regenerative, disc park brake
Ground Clearance: <sup>4</sup>	See figure 26.
Turning Radius: <sup>4</sup>	See figure 26.
Overall Size: <sup>4</sup>	Length: See figure 26. Width: See figure 26.
Drivetrain:	Two motor, rear -wheel drive
Batteries:	Two 12-volt, 12 Ah, deep-cycle
Battery Charger:	2-amp, off-board
Weight Capacity:	113 kg (250 lbs.)
Component Weights:	Front Section: 10.21 kg (22.5 lbs.) Rear Section: 15.65 kg (34.5 lbs.) Seat: 11.34 kg (25 lbs.) Batteries: 9 kg (20 lbs.) total weight of battery pack

- <sup>1</sup> Varies with user weight, terrain type, battery amp-hour (Ah), battery charge, battery condition, and tyre condition. This specification can be subject to a variance of (+ or -) 10%.
- <sup>2</sup> Tested in accordance with ASNI/RESNA, WC Vol 2, Section 4 & ISO 7176-4 standards. Results derived from theoretical calculation based on battery specifications and drive system performance. Test conducted at maximum weight capacity.
- <sup>3</sup> Tested by Pride Mobility Products under simulated conditions; continuous straight-line driving until total battery depletion. Test conducted at maximum weight capacity.
- <sup>4</sup> Due to manufacturing tolerances and continual product improvement, this specification can be subject to a variance of (+ or -) 3 %.
- <sup>5</sup> AGM or Gel-Cell type required. See IV. “Batteries and Charging.”

**NOTE: This product conforms to all applicable ANSI-RESNA testing requirements and ISO 7176 series EN12184 standards. All specifications subject to change without notice.**

# APPENDIX I - SPECIFICATIONS

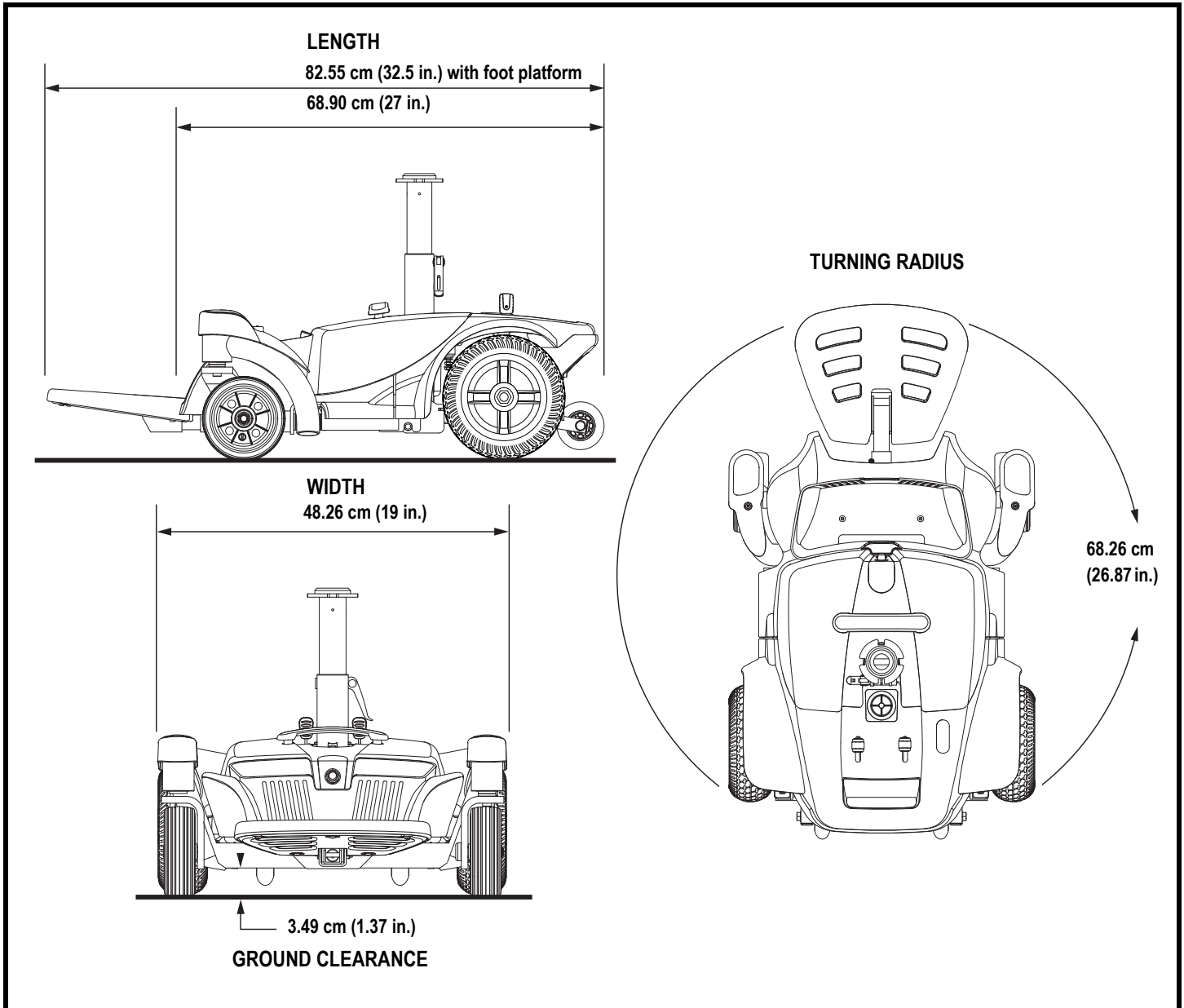


Figure 26. Go-Chair Dimensions and Ground Clearance



## Quality Control - Go-Chair

**Inclusion of all Parts**

\_\_\_\_\_  
**Joystick Serial Number**

\_\_\_\_\_  
**Controller Serial Number**

\_\_\_\_\_  
**Left Motor Serial Number**

\_\_\_\_\_  
**Right Motor Serial Number**

**Fit and Finish**

**Performance**



Pride keeps a more detailed report on file at the factory.

\_\_\_\_\_  
Date Inspected

\_\_\_\_\_  
Inspector

\* I NFMANU2899 \*

\_\_\_\_\_  
Product Serial Number